

Re: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018] - (accept offer)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 3/8/2020 8:44 AM

To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Cc: KKLau <kklau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>

 1 attachments (534 KB)

DS FORM_SHD6763B.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the DS form enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent: Wednesday, 29 July 2020 1:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>

Subject: Re: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018] - (accept offer)

Dear Hsiao Tong

Strictly without prejudice, we accept your offer at \$950.00. Kindly forward DV soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 29 July 2020 10:58 AM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: RE: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018]

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Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose settlement at a global sum of **\$950.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 27 July 2020 5:18 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018]

Dear Hsiao Tong

We disagree with your contention. Taxi was also waiting within its lane. Thus, BOLA S20 applies.

Please be informed that your principal insured's claim against taxi insurer was settled at 50%, see attached.

Kindly request your principal to review and settle our PD claim amicably.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 29 January 2019 5:36 PM
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: RE: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have appealed the matter to our principal for further review, however we regret to inform you that we have our principal instruction to maintain rejection as your video screenshot is not conclusive to prove that the case fall under BOLA S20. In addition, our insured's video shows that he is driving within his own lane and no sign of him changing lane.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte LtdPhone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>**Sent:** Thursday, 6 December 2018 1:35 PM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** KKLau <kklau@lkkauto.com>; kianchuan.chan@axa.com.sg; William Tan Thoo Seng <williamtan@cdge.com.sg>**Subject:** Re: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018]

Dear Hsiao Tong

Below video screenshots clearly showed taxi travelling within its lane, your principal insured overtook and side-swiped taxi. Kindly settle our PD claim as per BOLA S20.







Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 6 December 2018 9:30 AM
To: Catherine Koh Mui Gek
Cc: KKLau; kianchuan.chan@axa.com.sg; William Tan Thoo Seng
Subject: RE: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018]

Without Prejudice

Hi Catherine,

Thank you for your email.

We would like to request a copy of your client's video footage as stated in his GIA report for our further review.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Wednesday, 5 December 2018 9:16 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; kianchuan.chan@axa.com.sg; William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018]

Dear Hsiao Tong

We disagree with your contention. Video footage not conclusive our taxi encroached into your principal insured's path.

Kindly request your principal to settle our PD claim as per BOLA S20.

Aside to Kian Chuan, appreciate you could kindly assist to review case.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 1 December 2018 8:34 AM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Subject: Your Ref: T 0818/ SHD6763B/ WT(st) *Our Ref: CC4/ASM18015514/K1pb3 [ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018]

Your Ref: **T 0818/ SHD6763B/ WT(st)**
Our Ref: CC4/ASM18015514/K1pb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING PC 2425P(AXA) & SHD 6763B ON 25/08/2018

We refer to the above matter.

Attached is a copy of our insured car video footage and accident statement for your easy reference. Based on our insured video, it shows that our insured was driving within his own lane. Your client encroached into out lane and resulted the accident.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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