

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 30 July, 2020 4:11 PM
To: 'Janice Goh'; Cecilia Chong (LKK Auto)
Cc: Admin A
Subject: RE: PRI FOR SDW222H AND OUR INSURED GBH8772L - DOA 24.07.2020 - EQ's
REF: DM20HO01069/SG
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

EQI REF: DM20HO01069/SG
LKK REF: CC4/EQI20007801/Kga3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SDW 222H on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 28 July, 2020 3:53 PM
To: 'Janice Goh' <janice.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI FOR SDW222H AND OUR INSURED GBH8772L - DOA 24.07.2020 - EQ's REF: DM20HO01069/SG

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Tuesday, 28 July, 2020 3:20 PM
To: assignments <assignments@lkkauto.com>
Subject: FW: PRI FOR SDW222H AND OUR INSURED GBH8772L - DOA 24.07.2020 - EQ's REF: DM20HO01069/SG

Hi LKK

Please assist to attend this TP PRS.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

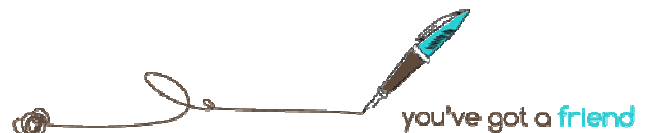
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Janice Goh
Sent: Tuesday, July 28, 2020 3:17 PM
To: 'Chase Online' <boonhockang@hotmail.com>
Subject: RE: PRI FOR SDW222H AND OUR INSURED GBH8772L - DOA 24.07.2020 - EQ's REF: DM20HO01069/SG

Without Prejudice

Hi Mr Ang

Thank you for your email.

We will appoint LKK for the PRS and they will be contacting you shortly.

Thank you.

Announcement

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Regards

Janice Goh

Executive | Claims

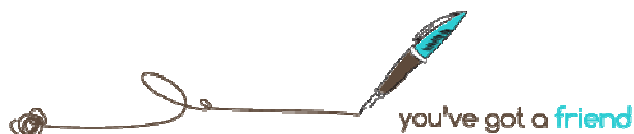


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From: Chase Online [<mailto:boonhockang@hotmail.com>]

Sent: Tuesday, July 28, 2020 2:53 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Subject: Re: PRI FOR SDW222H AND OUR INSURED GBH8772L - DOA 24.07.2020 - EQ's REF: DM20HO01069/SG

Dear Sirs,

Thank you for your prompt reply.

Please kindly arrange with LKK Auto to inspect the vehicle.

Thank you.

Thanks & Regards

Ang Boon Hock

Poh Hock Motor Trading Co

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Tuesday, July 28, 2020 6:09 AM

To: boonhockang@hotmail.com <boonhockang@hotmail.com>

Subject: PRI FOR SDW222H AND OUR INSURED GBH8772L - DOA 24.07.2020 - EQ's REF: DM20HO01069/SG

Without Prejudice

Hi Sirs

We have received your fax dated 27.07.2020 requesting for PRS.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the

appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards

Janice Goh

Executive | Claims

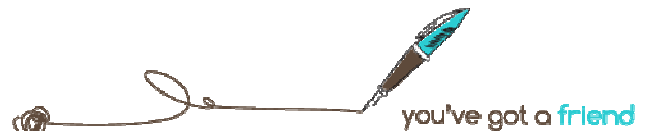


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