

Khanchna (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: 13 October 2020 11:29 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Need advice - AIG REF: TP / 8218763329SG (OI: SMF4056C)

Hi Khanchna,

I have spoken to insured, Mr Tan, and explain liability is not in our favour. Insured acknowledged.

Thus, kindly proceed to settle at best.

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg

From: Loh, Chee-Heng
Sent: Monday, 12 October 2020 10:59 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Need advice - AIG REF: TP / 8218763329SG (OI: SMF4056C)

Hi Khanchna,

Since insured has swerved left and collided with TPV, SMA4079M, liability is not in our favour and we will have to settle TPPD claim at best.

If insured wish to recover any UIL claim, insured may proceed to do so against SLV5566T. If insured is successful in recovering 80% of more from any third party, kindly inform insured to forward supporting documents (e.g. claim quantification, settlement letter with TP, DV, etc) for us to review NCD. Kindly assist to ensure that insured is cleared on our stance before proceeding for settlement.

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
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Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Thursday, 8 October 2020 3:51 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Need advice - AIG REF: TP / 8218763329SG (OI: SMF4056C)

This message is from an external sender; be cautious with links and attachments.

Dear Mr. Loh,

We refer to the above matter and e-mail from our Insured below.

We append below his statement and sketch plan for your easy reference:

Our Insured alleged that he was in the queue of cars going into the Shopping mall but another vehicle (SLV5566T) squeezed him and caused him to swerve left and hit TP vehicle (SMA4079M).
There was no contact/collision between Insured vehicle and SLV5566T.

Both parties don't have any accident video.

We are of the view that since Insured did swerve and hit onto Third party vehicle without proper lookout, liability is down against our Insured.

He wants AIG to claim against SLV5566T instead. He does not want AIG to settle the third party's claim.

Please advice.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richard Tan <richard@tansgp.com>
Sent: 8 October 2020 12:03 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: Letter Reference: CC4/AIG20007800/Gka3

Dear Khanchna,

I refer to your above letter dated 28 Sept 2020.

I feel very short-changed by the proposed outcome:

1. I did not cause the accident - it was SLV5566T who caused it.
2. I have kept the SMS statement from SMA4079M that I did not cause the accident but moved to avoid SLV5566T

Can we not file a claim against SLV5566T?

Thanks for your kind assistance.

Regards,
Tan Chung Yaw

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