# **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 5 August 2020 11:35 AM

To: 'Irene Tay'
Cc: SUR; assignments

Subject: RE: FW: SNM20D202593//SKZ5209R/TAYHP / FW: 3rd party survey for SLK3396M

Attachments: SLK3396M IA.pdf

Dear Irene,

Please find the attached of SLK 3396M preliminary advice.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto)

**Sent:** Wednesday, 5 August 2020 11:34 AM **To:** 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: FW: SNM20D202593//SKZ5209R/TAYHP / FW: 3rd party survey for SLK3396M

Dear Irene,

Enclosed herewith preliminary advice of SLK 3396M.

Kindly assist to create claim in Merimen System.

Workshop: LION CITY RENTALS PTE LTD

Make & model: TOYOTA PRIUS HYBRID 1.8

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 July 2020 4:34 PM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>

Cc: SUR < sur@lkkauto.com >; assignments < assignments@lkkauto.com >

Subject: RE: FW: SNM20D202593//SKZ5209R/TAYHP / FW: 3rd party survey for SLK3396M

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, 28 July, 2020 4:31 PM

To: Siak Tong Sim < <a href="mailto:siaktong@lioncityrentals.com.sg">siaktong@lioncityrentals.com.sg</a>>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com">admin-a@lkkauto.com</a>; 'assignments' <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>;

Subject: RE: FW: SNM20D202593//SKZ5209R/TAYHP / FW: 3rd party survey for SLK3396M

Dear Sir (LKK),

Please get your surveyor to liaise with LION CITY RENTAL to conduct survey.

Regards,

### **Irene Tay**

Executive

Claims Department (Motor Division)

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>

Sent: Tuesday, July 28, 2020 8:38 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: FW: SNM20D202593//SKZ5209R/TAYHP / FW: 3rd party survey for SLK3396M

Dear sir

Please proceed to engage LKK to survey the car

On Tue, 28 Jul 2020, 08:35 Irene Tay, <irene.tay@sg.cntaiping.com> wrote:

Dear Sir,

Enclosed herewith the list of surveyor for your attention.
Regards,
Irene Tay
Executive
Claims Department (Motor Division)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192   F:(65) 62247478/62247175
W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG
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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Sent: Monday, July 27, 2020 2:14 PM To: siaktong@lioncityrentals.com.sg; lcrarc@lioncityrentals.com.sg; lrene Tay < irene.tay@sg.cntaiping.com > Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Subject: O/R: SNM20D202593//SKZ5209R/TAYHP / FW: 3rd party survey for SLK3396M

Dear Irene,

Please conduct PRS for <b>SLK3396M</b> .	(OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

# **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

# **Chong Boon Sen**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Siak Tong Sim < siaktong@lioncityrentals.com.sg> Sent: Monday, July 27, 2020 12:33 PM To: Claims Dept of CTI < claimsdept@sg.cntaiping.com> Cc: Lion City Rentals ARC < lcrarc@lioncityrentals.com.sg> Subject: Re: 3rd party survey for SLK3396M		
Dear sir		
Pleasea range 3rd party survey for the following car		
Our Insure: SLK3396M		
Your Insured: SKZ5209R		
Date of accident: 06/03/2020		
We would like to request LKK to survey the car  Thanks & Best Regards		
S.T.Sim		
Manager		
Accident Reporting Center		
60 Jalan Lam Huat		
#04-35/36 Carros Centre		
Singapore 737869		
H/P: 65-97422188		