

## Su Li (LKK Auto)

---

**From:** Su Li (LKK Auto)  
**Sent:** Wednesday, 5 August 2020 11:29 AM  
**To:** Alfred Toh  
**Cc:** Claims Dept of CTI; Admin A; Khanchna (LKK Auto)  
**Subject:** RE: SNM20D202657/SDK8363U/TOHHS / FW: Direct Settlement - Accident Involving SDK 8363U (OI : CTI - TBA) and SHD 1076J (TP : LKK REF - CC3/CTI20007791/ks3) on 28/07/2020  
**Attachments:** TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 1076J at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please note that the case handler in-charge is Khanchna.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

---

**From:** Chong Boon Sen [mailto:[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)]

**Sent:** Thursday, 30 July 2020 10:22 AM

**To:** Su Li (LKK Auto); Admin A; Khanchna (LKK Auto); Alfred Toh

**Cc:** Claims Dept of CTI

**Subject:** O/R: SNM20D202657/SDK8363U/TOHHS / FW: Direct Settlement - Accident Involving SDK 8363U (OI : CTI - TBA) and SHD 1076J (TP : LKK REF - CC3/CTI20007791/ks3) on 28/07/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh 63896183.

Claim no. SNM20D202657/SDK8363U/TOHHS.

Dear Alfred,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

### **Chong Boon Sen**

Claims Department

#### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, July 29, 2020 2:15 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SDK 8363U (OI : CTI - TBA) and SHD 1076J (TP : LKK REF - CC3/CTI20007791/ks3) on 28/07/2020

Dear Sir / Madam,

We refer to the above matter.

Fyi – vehicle not in and still pending for survey.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)