

Su Li (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 10 August 2020 11:16 AM
To: Su Li (LKK Auto); Admin A; Khanchna (LKK Auto)
Cc: Claims Dept of CTI; Alfred Toh; Patrick Cheong; sales
Subject: SNM20D202657/SDK8363U/at; Direct Settlement - Accident Involving SDK 8363U and SHD 1076J (LKK REF - CC3/CTI20007791/ks3) on 28/07/2020
Attachments: REPORT OF SDK8363U.pdf

LKK REF - CC3/CTI20007791/ks3
CTI REF – SNM20D202657C02/3(at)

Dear Sirs

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention.

Please assist to liaise with mutual client as he may intend to have private settlement with the taxi.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, August 5, 2020 11:29 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: SNM20D202657/SDK8363U/TOHHS / FW: Direct Settlement - Accident Involving SDK 8363U (OI : CTI - TBA) and SHD 1076J (TP : LKK REF - CC3/CTI20007791/ks3) on 28/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 1076J at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Kindly let us have a copy of insured's accident report for our necessary action.

Please note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Thursday, 30 July 2020 10:22 AM

To: Su Li (LKK Auto); Admin A; Khanchna (LKK Auto); Alfred Toh

Cc: Claims Dept of CTI

Subject: O/R: SNM20D202657/SDK8363U/TOHHS / FW: Direct Settlement - Accident Involving SDK 8363U (OI : CTI - TBA) and SHD 1076J (TP : LKK REF - CC3/CTI20007791/ks3) on 28/07/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh

Claim no. SNM20D202657/SDK8363U/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, July 29, 2020 2:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Direct Settlement - Accident Involving SDK 8363U (OI : CTI - TBA) and SHD 1076J (TP : LKK REF - CC3/CTI20007791/ks3) on 28/07/2020

Dear Sir / Madam,

We refer to the above matter.

Fyi – vehicle not in and still pending for survey.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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