

Khanchna (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: 8 September 2020 10:56 AM
To: Su Li (LKK Auto); Khanchna (LKK Auto); Jasper Chua (LKK Auto)
Cc: Admin A; CS A Team; assignments
Subject: RE: MSFCIL: D20002955MFSH/CTPL/TPD1/SHD3288B DOA 25-07-2020 TP ref: SMD4250T Survey report

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Dear LKK,

Kindly send us your survey report urgently.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Rachel Wu
Sent: Wednesday, September 2, 2020 5:25 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MSFCIL: D20002955MFSH/CTPL/TPD1/SHD3288B DOA 25-07-2020 TP ref: SMD4250T Survey report

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From: Rachel Wu
Sent: Wednesday, August 26, 2020 5:39 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MSFCIL: D20002955MFSH/CTPL/TPD1/SHD3288B DOA 25-07-2020 TP ref: SMD4250T Survey report

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, August 17, 2020 4:27 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MSFCIL: D20002955MFSH/CTPL/TPD1/SHD3288B DOA 25-07-2020 TP ref: SMD4250T Survey report

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

FYNA, our ref CC4/FCI20007789/Eks3

*** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Monday, 17 August 2020 4:25 PM

To: assignments; Admin A

Cc: Mei Kwan (LKKAuto)

Subject: MSFCIL: D20002955MFSH/CTPL/TPD1/SHD3288B DOA 25-07-2020 TP ref: SMD4250T Survey report

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