

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 21 August 2020 11:20 AM
To: 'Teo, Grace'; assignments; SUR; Hwang, Shiang Yi
Subject: RE: LKK(MC) \ CMTD2002218/SYH - GBB781U & SMQ2112D // Accident on 27/07/2020 @ 18:30HR at along Alexandra Road
Attachments: SMQ2112D IA.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SMQ 2112D.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 29 July 2020 5:46 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: RE: LKK(MC) \ CMTD2002218/SYH - GBB781U & SMQ2112D // Accident on 27/07/2020 @ 18:30HR at along Alexandra Road

Dear Shiang Yi,

Please be informed that we have inspected the vehicle SMQ 2112D on 29/07/2020.

We are pending for estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAUTO)
Sent: Tuesday, 28 July 2020 4:18 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Hwang, Shiang Yi' <shiangyi.hwang@sompo.com.sg>
Subject: RE: LKK(MC) \ CMTD2002218/SYH - GBB781U & SMQ2112D // Accident on 27/07/2020 @ 18:30HR at along Alexandra Road

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 28 July, 2020 3:45 PM
To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: LKK(MC) \ CMTD2002218/SYH - GBB781U & SMQ2112D // Accident on 27/07/2020 @ 18:30HR at along Alexandra Road

Hi LKK,

Attached herewith our insured SAS & TP accident statement for your action.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace
Sent: Tuesday, July 28, 2020 3:40 PM
To: 'Zoom Autowerks' <zoomautowerks@gmail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: LKK(MC) \ CMTD2002218/SYH - GBB781U & SMQ2112D // Accident on 27/07/2020 @ 18:30HR at along Alexandra Road

Without Prejudice

Our Reference: CMTD2002218/SYH

Your Reference: SMQ2112D

Hi Elin,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SMQ2112D** on a without Prejudice and any admission of liability basis.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

Please submit with your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Tuesday, July 28, 2020 3:19 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI \ CMTD2002218/SYH - GBB781U(nr) & SMQ2112D // Accident on 27/07/2020 @ 18:30HR at along Alexandra Road

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Kindly assist to arrange Marcus Chua from LKK.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Tue, Jul 28, 2020 at 1:51 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2002218/SYH
Your Reference: SMQ2112D

Date: 28/07/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S ZOOM AUTOWERKS PTE LTD

Dear Elin,

ACCIDENT INVOLVING GBB781U & SMQ2112D ON 27.07.2020

We refer to your Notice of Accident dated 28/07/2020.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Tuesday, July 28, 2020 1:29 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-Repair Inspection for SMQ 2112 D // Accident on 27/07/2020 @ 18:30HR at along Alexandra Road involving Vehicle Number SMQ 2112 D & GBB 781 U

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Iseoulyou Auto to notify you of a road traffic accident on 27/07/2020 at about 18:30HR along Alexandra Road involving our client's vehicle registration number SMQ 2112 D and vehicle registration number GBB 781 U driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -