Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Monday, 3 August 2020 9:53 AM

To: 'Pauline Tham'

Cc: 'Claims Dept of CTI'; SUR; assignments

Subject: RE: O/R: SNM20D202602/GBE575H/THAMYL / FW: OUR REF: 2007-29 //YOUR REF:

GBE575H ACCIDENT INVOLVING GBE575H AND SLZ8827A

Attachments: SLZ8827A IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of SLZ 8827A.

Kindly assist to create claim in Merimen System.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto)

Sent: Tuesday, 28 July 2020 4:09 PM

To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Subject: RE: O/R: SNM20D202602/GBE575H/THAMYL / FW: OUR REF: 2007-29 //YOUR REF: GBE575H ACCIDENT

INVOLVING GBE575H AND SLZ8827A

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 28 July, 2020 3:47 PM

To: Darren <claims@teamworkgarage.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; 'SUR' < sur@lkkauto.com >; 'Summer Lee (LKK Auto)' < admin-

d@lkkauto.com>; assignments@lkkauto.com

Subject: RE: O/R : SNM20D202602/GBE575H/THAMYL / FW: OUR REF : 2007-29 //YOUR REF : GBE575H ACCIDENT INVOLVING GBE575H AND SLZ8827A

Without Prejudice

Dear Darren

Thanks for reply.

Dear LKK

Please conduct PRS.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Darren < claims@teamworkgarage.com >

Sent: Tuesday, July 28, 2020 3:26 PM

To: Pauline Tham < <u>pauline.tham@sg.cntaiping.com</u>> **Cc:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Subject: RE: O/R: SNM20D202602/GBE575H/THAMYL / FW: OUR REF: 2007-29 //YOUR REF: GBE575H ACCIDENT

INVOLVING GBE575H AND SLZ8827A

WITHOUT PREJUDICE

Dear Pauline,

Please kindly appoint LKK for survey.

Darren

Teamwork Garage Pte Ltd 53 Ubi Avenue 1 #01 34 Paya Ubi Industrial

#01-24 Paya Ubi Industrial Park

Tel: 68442475 Fax: 68442474

Singapore 408934

From: Pauline Tham

Sent: Tuesday, 28 July 2020 3:24 PM

To: claims

Cc: Claims Dept of CTI

Subject: RE: O/R: SNM20D202602/GBE575H/THAMYL / FW: OUR REF: 2007-29 //YOUR REF: GBE575H ACCIDENT

INVOLVING GBE575H AND SLZ8827A

Without Prejudice

Dear Sir

Please let us have your reply soon.

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Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Pauline Tham

Sent: Tuesday, July 28, 2020 12:52 PM
To: claims < claims@teamworkgarage.com >

Subject: RE: O/R: SNM20D202602/GBE575H/THAMYL / FW: OUR REF: 2007-29 // YOUR REF: GBE575H ACCIDENT

INVOLVING GBE575H AND SLZ8827A

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE:

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Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI

Sent: Tuesday, July 28, 2020 9:13 AM

To: claims <claims@teamworkgarage.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202602/GBE575H/THAMYL/FW: OUR REF: 2007-29 // YOUR REF: GBE575H ACCIDENT

INVOLVING GBE575H AND SLZ8827A

Dear Pauline,

Please conduct PRS for **SLZ8827A**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

NOTICE:

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: TEAMWORK < claims@teamworkgarage.com>

Sent: Monday, July 27, 2020 6:30 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Cc:** TEAMWORK < <u>claims@teamworkgarage.com</u>>

Subject: OUR REF: 2007-29 // YOUR REF: GBE575H ACCIDENT INVOLVING GBE575H AND SLZ8827A

WITHOUT PREJUDICE

OUR REF : 2007-29 YOUR REF : GBE575H

Dear Sir / Madam,

PRE-REPAIR INSPECTION FOR SLZ8827A

ACCIDENT INVOLVING GBE575H AND SLZ8827A ON 27.07.2020.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Thank you and have a nice day.

Regards,

Shu Shan

Teamwork Garage Pte Ltd Blk 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934 Tel: 6844 2475

Tel: 6844 2475 Fax:6844 2474