

**RE: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020**

Eric Woo <EricWoo@msfirstcapital.com.sg>

Thu 11/19/2020 10:39 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher,

We regret to inform that we are unable to give LOU @ \$80.

Vehicle is a 1600cc Hyundai Avante and benchmark for LOU is \$50 - \$60.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C | TEL: 6507 3848

A Member of **MS&AD** Insurance Group

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Wednesday, November 18, 2020 10:13 AM

**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>

**Subject:** Re: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020

Hi Eric,

We refer to the above matter.

Third party claimant disagreed with our offer on the LOU and counter propose \$80 x 8days as claimant is a private hirer.

Kindly let us have your approval to settle at \$3,796.50.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Sent:** Wednesday, November 11, 2020 2:58 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020


Dear Asher,

You have our mandate to settle as follow:

COR : \$3,156.50  
LOU : \$400 - \$480 (\$50 x \$60 x 8days)  
To offer : \$3,556.50 - \$3,636.50

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C | TEL: 6507 3848  
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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Tuesday, November 10, 2020 10:05 AM  
**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Subject:** Re: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020

Hi Eric,

We refer to the email below.

Enclosed the list of document and video as per request.

Workshop will only issue tax invoice upon settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Sent:** Monday, November 9, 2020 12:48 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** FW: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020


Dear Asher,

Please assist to get the following document from TP workshop:

1. TP video footage
2. TP workshop repair invoice
3. Letter of Authorization

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C | TEL: 6507 3848  
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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, November 9, 2020 11:40 AM  
**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Subject:** Re: [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020

Hi Eric

We refer to the email dated 14/09/2020.

Third party chasing for settlement.

Please kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Monday, September 14, 2020 3:43 PM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Subject:** [MANDATE REQUEST] Re: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020

Your ref :**D20002951MFSH**

Our ref : CC4/FCI20007783/Kea3q2

Dear Sirs,

**ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020**

We refer to the above matter.

The accident occurred when our insured exit from the parking lot and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "**KUM CHEW MOTOR WORKSHOP**" at **\$ 3,636.50 (all-in).**

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The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 5,880.42	\$ 3,156.50
2. Loss of Use (8days x \$100)	\$ 800.00	\$ 480.00 (8days x \$60)
<b>Total</b>	<b>\$ 6,680.42</b>	<b><u>\$ 3,636.50</u></b>

Surveyor recommended 5days for repair + 1day PIR + 1 SUN + 1PH.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Sunday, September 6, 2020 5:03 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020

Without Prejudice

Dear Asher,

We refer to your below email.

We are agreeable with Express Settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Sunday, 6 September 2020 3:12 pm

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Subject:** [PROPOSED LIABILITY] EXPRESS SETTLEMENT VIA LKK // Claim No: D20002951MFSH // ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020

Claim No: D20002951MFSH

LKK Ref: CC4/FCI20007783/Kea3

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB 3090P (OI) AND SJS 8642B (TP) ON 26/07/2020**

-

We refer to the above matter.

Liability: 100%

Remark: B:24 OID EXIT FROM PARKING LOT HIT TP

Kindly let us have your approval on liability.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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