

## Su Li (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 30 July 2020 2:19 PM  
**To:** Su Li (LKK Auto); Admin A; Khanchna (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM20D202629/GU8239H/THAMYL / FW: Direct Settlement - Accident Involving GU 8239H (OI : CTI - TBA) and SJE 86H (TP : LKK REF - CC6/CTI20007780/Kks3) on 26/07/2020  
**Attachments:** GU8239H - OI REPORT.pdf

Hi Su Li

Insured report attached as request.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chong Boon Sen  
**Sent:** Thursday, July 30, 2020 10:10 AM  
**To:** suli@lkkauto.com; admin-a@lkkauto.com; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D202629/GU8239H/THAMYL / FW: Direct Settlement - Accident Involving GU 8239H (OI : CTI - TBA) and SJE 86H (TP : LKK REF - CC6/CTI20007780/Kks3) on 26/07/2020

Dear all,

Please note that officer in charge for this case is Pauline Tham 63896541.

Claim no. SNM20D202629/GU8239H/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, July 29, 2020 2:08 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GU 8239H (OI : CTI - TBA) and SJE 86H (TP : LKK REF - CC6/CTI20007780/Kks3) on 26/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJE 86H at M/s ALAN'S UNITED AUTO PTE LTD PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)