

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 28 July, 2020 3:33 PM
To: 'Pauline Tham'; 'assignments'; 'SUR'
Cc: 'Cecilia Low'; 'Claims Dept of CTI'; 'SUR'; assignments@lkkauto.com
Subject: RE: SNM20D202607/SMS3792Z/LOWCT / FW: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 28 July, 2020 2:44 PM
To: Jayed <jayed@centrollc.com.sg>
Cc: kamala@centrollc.com.sg; Sainthan <sainthan@centrollc.com.sg>; mazli@centroll.com.sg; marz@centroll.com.sg; Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; assignments@lkkauto.com
Subject: RE: SNM20D202607/SMS3792Z/LOWCT / FW: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Without Prejudice

Dear Jayed

We are not agreeable to your proposed surveyor.

We will appoint LKK to conduct PRS.

Dear LKK

Please take note.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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-----Original Message-----

From: Jayed <jayed@centrollc.com.sg>

Sent: Tuesday, July 28, 2020 1:30 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: kamala@centrollc.com.sg; Sainthan <sainthan@centrollc.com.sg>; mazli@centroll.com.sg; marz@centroll.com.sg; Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D202607/SMS3792Z/LOWCT / FW: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

WITHOUT PREJUDICE

Dear Pauline,

We refer to the above matter.

Our client is not agreeable with your surveyors. However, our client would like to propose the surveyors as below:

1. CHANG FUH KEONG, DAVE - SINCERE APPRAISAL SERVICES
2. HOW ANDREW - PROMINENT APPRAISER SERVICES PTE LTD
3. TAN TIONG HAI - PRO PLUS AUTOMOBILE ENGINEERS
4. NG SON AIK, FRANCIS - PRESTIGE APPRAISER SERVICES
5. NG SOON CHUAN, LOUIS - PRESTIGE APPRAISER SERVICES
6. WONG AH KOW - RW AUTOMOBILE APPRAISERS SERVICES
7. YAP TECK CHYE, MICHAEL - MC-COY APPRAISER PTE LTD
8. FONG KOK HENG, STANLEY - AUTOMAX SURVEY

Kindly revert which surveyor is your preference.

Thank you.

Best Regards,

Jayed
M/s Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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On 2020-07-28 13:21, Pauline Tham wrote:

> WITHOUT PREJUDICE

>

> Dear Sirs

>

> We refer to your email of even date.

>

> We intend to conduct a Pre-Repair Survey of your client's vehicle

> jointly with your client/your motor workshop.

>

> We propose to use one of the following motor surveyors to conduct the

> survey as a single joint expert.

>

> LKK / FTA

>

> Marcus Chua

>

> Gary Soon

>

> Kenneth Kong

>

> Chow Bo Xiong

>

> Adrian Ling

>

> Ben Chua

>

> Mohd Taufikh

>

> Ng You Han

>

> Steve Chen

>

> Henry Ng

>

> You may select one of the listed motor surveyors and we will bear the

> cost of the pre-repair survey carried out by the single joint expert.

>

> If we do not hear from you within two days of this letter, you shall

> have deemed to have agreed that the surveyor appointed by us shall be

> Single Joint Expert for this matter.

>

> Thank you.

>

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> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any
> inconvenience caused is much regretted

>

> Thanks.

>

> PAULINE THAM

>

> Senior Executive

>

> Claims Department

>

> CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

>

> 3 Anson Road #16-00 Springleaf Tower Singapore 079909

>

> DID: (65) 6389 6541 | F: (65) 6224 7175

>

> W:

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> Taiping SG

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> -----Original Message-----

> From: Claims Dept of CTI

> Sent: Tuesday, July 28, 2020 1:20 PM

> To: Jayed <jayed@centrollc.com.sg>; kamala@centrollc.com.sg; Sainthan

> <sainthan@centrollc.com.sg>; mazli@centroll.com.sg;

> marz@centroll.com.sg; Cecilia Low <cecilia.low@sg.cntaiping.com>;

> Pauline Tham <pauline.tham@sg.cntaiping.com>

> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Subject: O/R: SNM20D202607/SMS3792Z/LOWCT / FW: NOTICE TO INSURANCE TO

> CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

>

> Dear Pauline,

>

> Please conduct PRS for SLG1508S.

>

> Note: officer in charge – Cecilia Low 63896530.

>

> *** Kindly quote our reference number when replying.

>

> NOTICE :

>

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> sending hardcopy documents to us as delay is to be expected for

> handling hardcopy documents. All correspondence should be made via

> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any

> inconvenience caused is much regretted.

>

> Thank you

>

> Chong Boon Sen

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

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> Taiping SG

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> -----Original Message-----

>

> From: Jayed <jayed@centrollc.com.sg>

>

> Sent: Tuesday, July 28, 2020 11:47 AM

>

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>

> Cc: Kamala <kamala@centrollc.com.sg>; Sainthan

> <sainthan@centrollc.com.sg>; Mazli <mazli@centrollc.com.sg>; Marz

> <marz@centrollc.com.sg>

>
> Subject: RE: NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION
> WITHIN 2 WORKING DAYS
>
> Dear Sirs,
>
> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING
> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE
>
> We act for VOULEZ CARS, the owner of motor vehicle SLG1508S, who has
> appointed us to act on his behalf to claim against your insured's
> vehicle no SMS3792Z in regards to the road traffic accident on
> 23.07.2020.
>
> Please be informed that the said motor vehicle can be inspected at:-
>
> NEO AUTOMOTIVE PTE LTD
>
> 53 UBI AVE 1, #05-44
>
> PAYA UBI INDUSTRIAL PARK
>
> SINGAPORE 408934
>
> Tel: 6385 5262 Fax:6385 8262
>
> Kindly contact: Mrs Neo Tel: 9091 4853
>
> Please note that if you fail to conduct the pre-repair inspection
> within the next 2 working days excluding any intervening Saturday,
> Sunday or public Holiday, the said workshop will commence repairs
> thereafter without further reference to you.
>
> Yours faithfully,
>
> Jayed
>
> M/s Centro-Legal Law Corporation
>
> 151 Chin Swee Road
>
> #02-21 Manhattan House
>
> Singapore 169876
>
> Tel: 6235 0633
>
> Fax: 6235 6939
>
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> 7C0%7C0%7C637315109957806645&sdata=LUhCfTFHW5Bad8pAXJBwGWMM41cuU4m

> ru%2FjwOfIYpoA%3D&reserved=0 [2]

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> rZjhIA7qnC4VJYsSrXuV%2Fdb0Y%3D&reserved=0

> [3]

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> 7C0%7C0%7C637315109957806645&sdata=LUhCfTFHW5Bad8pAXJBwGWMM41cuU4m

> ru%2FjwOfIYpoA%3D&reserved=0