

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Tuesday, 28 July, 2020 2:57 PM  
**To:** Elmer Alfonso  
**Cc:** Cecilia Low; 'Summer Lee (LKK Auto)'; assignments@lkkauto.com; 'SUR'  
**Subject:** RE: SNM20D202606/GBG4220U/LOWCT / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SJX1690G AND YOUR INSURED VEHICLE GBG4220U ON 26.07.2020  
**Attachments:** SJX1690G ESTIMATE 26.07.2020.pdf; SJX1690G GIA REPORT 26.07.2020.pdf; SJX1690G LTA SEARCH 26.07.2020.pdf

### Without Prejudice

Dear Elmer

Thanks for your reply.

We are still waiting for our insured report and therefore not able to comment on liability/

Dear LKK

Please conduct PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Tuesday, July 28, 2020 1:24 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Cc:** Cecilia Low <cecilia.low@sg.cntaiping.com>

**Subject:** Re: SNM20D202606/GBG4220U/LOWCT / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SJX1690G AND YOUR INSURED VEHICLE GBG4220U ON 26.07.2020

Dear Pauline,

We prefer LKK- Marcus.

Best Regards,

Elmer Alfonso  
96450084

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Tuesday, July 28, 2020 12:56 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Cc:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Subject:** RE: SNM20D202606/GBG4220U/LOWCT / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SJX1690G AND YOUR INSURED VEHICLE GBG4220U ON 26.07.2020

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

|               |
|---------------|
| Marcus Chua   |
| Gary Soon     |
| Kenneth Kong  |
| Chow Bo Xiong |
| Adrian Ling   |
| Ben Chua      |
| Mohd Taufikh  |
| Ng You Han    |
| Steve Chen    |
| Henry Ng      |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI

**Sent:** Tuesday, July 28, 2020 12:53 PM

**To:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>; Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202606/GBG4220U/LOWCT / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SJX1690G AND YOUR INSURED VEHICLE GBG4220U ON 26.07.2020

Dear Pauline,

Please conduct PRS for **SJX1690G. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>

**Sent:** Tuesday, July 28, 2020 11:54 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SJX1690G AND YOUR INSURED VEHICLE GBG4220U ON 26.07.2020

Good Morning,

Prior the above, my client wish to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 30.07.2020 10:00 AM. Here at AUTOLUTION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Regards,

Elmer Alfonso

Autolution Industrial Pte Ltd

19 Ubi Road 4

S408623

[Tel:67038691](tel:67038691) EMAIL: [elmer@tanchong.com](mailto:elmer@tanchong.com)

