

Re: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Thu 10/1/2020 2:39 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (98 KB)

GBH9742S CLAIMING AGAINST GBG1395T DOA:26.07.2020 *** LKK REF: CC6/CTI20007773/Aea3;

Hi Adeline,

We refer to the email below.

Third party have passed the case to solicitor to handle the matter due to insured non reporting.

In view on the above we will process to close off the matter and submit our report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, October 1, 2020 11:24 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Adeline,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Please check and reply.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 30 September, 2020 6:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Importance: High

Dear Mei Kwan

Kindly advice Is it third party has passed the case to lawyer? We have received letter of demand from third party lawyer.

NOTICE :

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Adeline Chng

Sent: Monday, 21 September 2020 6:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear LKK

Attached herewith our insured SAS report for your next action.

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Thank you.

Adeline Chng

Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Adeline Chng

Sent: Wednesday, 16 September 2020 11:13 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Lkk

Please be informed that our insured has yet to file accident report.

We have proceed to send reminder to insured accordingly.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 September 2020 9:28 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Mei Kwan,

Kindly note case handler is Adeline Chng.

Dear Adeline,

Fya.

*** Kindly quote our reference number when replying.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, September 15, 2020 9:30 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Pauline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Friday, 4 September 2020 10:20 AM
To: Mei Kwan (LKKAuto)
Cc: Claims Dept of CTI; Asher Sng (LKKAuto); Admin A
Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Hi Mei Kwan

We still have not receive insured report.

We have send reminder to insured again.

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Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, August 21, 2020 4:01 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 14 August, 2020 10:49 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Hi Mei Kwan

We are still waiting for insured report for this case

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Thanks.

Pauline Tham
Senior Executive
Claims Department

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From: Claims Dept of CTI
Sent: Thursday, August 13, 2020 9:50 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: FW: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Pauline,

Please assist – ANR

Kindly quote our reference number when replying.

-

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 13, 2020 9:45 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Wednesday, 5 August 2020 11:51 AM

To: Mei Kwan (LKKAuto); Claims Dept of CTI; Asher Sng (LKKAuto); Admin A

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Mei Kwan

Please be informed that our insured has yet to file accident report.

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Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 4 August 2020 4:13 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 29 July, 2020 3:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear LKK

Please be informed that our insured has yet to file accident report.

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Thank you.

Adeline Chng

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 29 July 2020 9:43 AM
To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng 63896155.

Claim no. SNM20D202636/GBG1395T/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, July 28, 2020 6:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 9742S at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Re: GBH9742S CLAIMING AGAINST GBG1395T DOA:26.07.2020 *** LKK REF:
CC6/CTI20007773/Aea3

Admin nht <admin@nhtmotor.com>

Fri 9/18/2020 3:28 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Without Prejudice

Hi Asher

We will pass over the solicitor handle, thanks.

Best Regards,

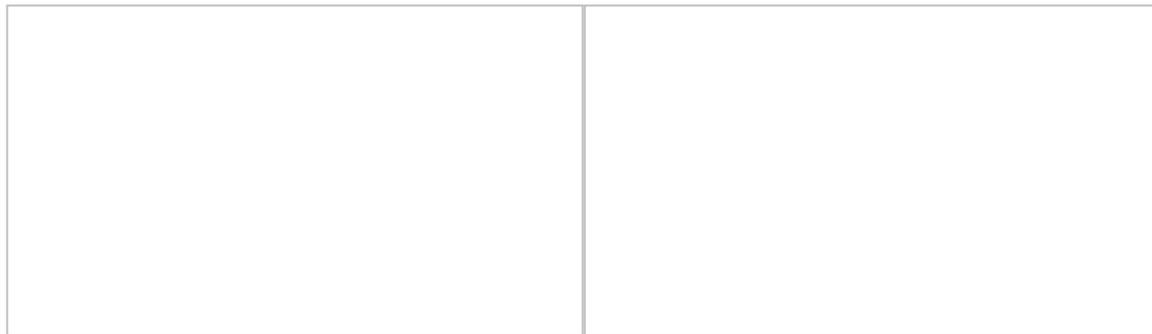
Sukyi Chong

Assistant Manager

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Sep 18, 2020 at 10:01 AM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our insured have yet to file report till date, shall revert once our insured reported the accident.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin nht <admin@nhtmotor.com>
Sent: Friday, September 18, 2020 9:59 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: GBH9742S CLAIMING AGAINST GBG1395T DOA:26.07.2020 *** LKK REF: CC6/CTI20007773/Aea3

Without Prejudice

Hi Asher

Please kindly advise if your insured already makes the report?

We look forward to hearing from you soon, thanks.

Best Regards,

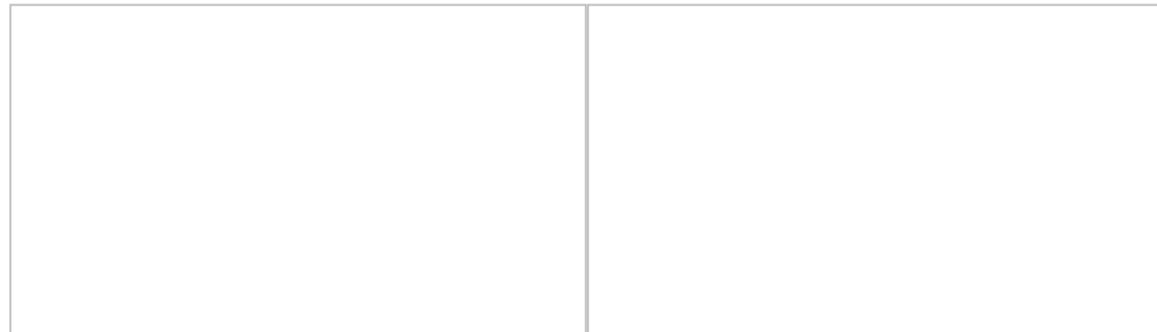
Sukyi Chong

Assistant Manager

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Sep 4, 2020 at 11:01 AM Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Asher

Contents noted with thanks.

We look forward to hearing from you soon of the offer to close the case, thanks.

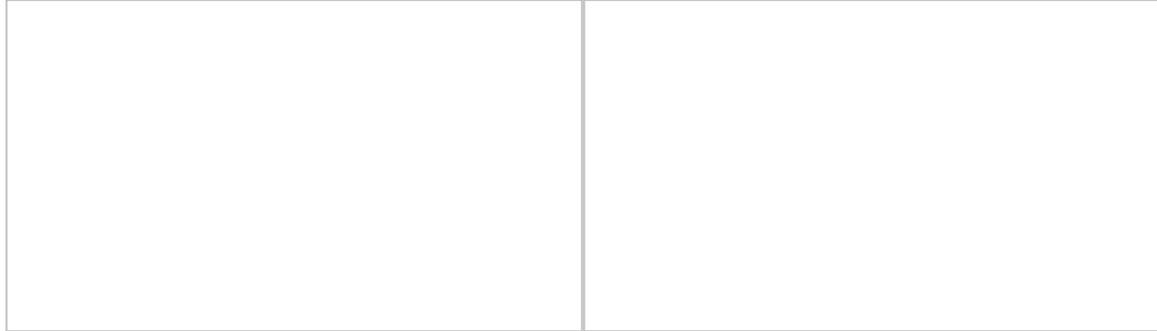
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Fri, Sep 4, 2020 at 10:33 AM Asher Sng (LKKAuto) <AsherSng@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the email below.

Our insured have yet to file report till date, shall revert once our insured reported the accident.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin nht <admin@nhtmotor.com>

Sent: Friday, September 4, 2020 10:14 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: GBH9742S CLAIMING AGAINST GBG1395T DOA:26.07.2020 *** LKK REF: CC6/CTI20007773/Aea3

Without Prejudice

Hi Asher

Please kindly advise your offer and revert for a close case, thanks.

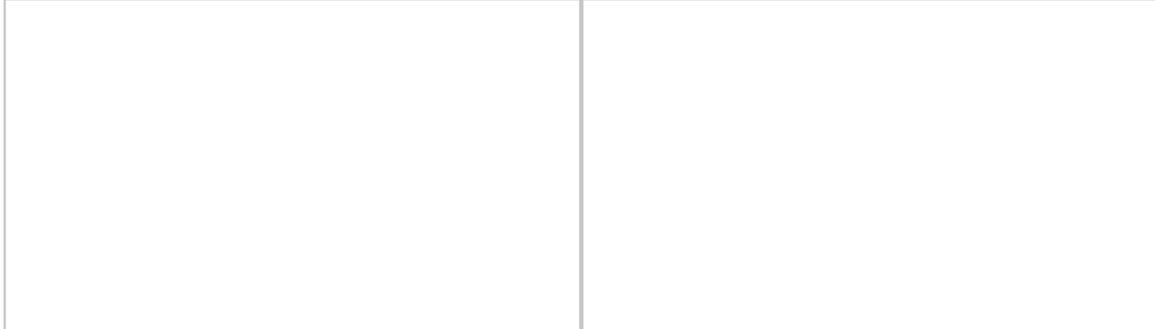
Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276



On Wed, Aug 19, 2020 at 3:26 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

OI has yet to report the accident till date.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin nht <admin@nhtmotor.com>

Sent: Wednesday, 19 August, 2020 3:15 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>

Subject: GBH9742S CLAIMING AGAINST GBG1395T DOA:26.07.2020

Without Prejudice

Hi all

Please kindly refer to the attached LOD and supporting documents.

We look forward to hearing from you soon of the offer to close the case, thanks.

***** Please kindly take note this claim is under "New Hock Teck Motor Pte Ltd" *****

Best Regards,

Sukyi Chong

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)

Tel : 6747 9241 Fax : 6741 7276

