

## Mei Kwan (LKKAuto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 21 September, 2020 6:54 PM  
**To:** Claims Dept of CTI; Mei Kwan (LKKAuto)  
**Cc:** Asher Sng (LKKAuto); Admin A  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020  
**Attachments:** SAS2821770.PDF  
**Categories:** HMK

Dear LKK

Attached herewith our insured SAS report for your next action.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Adeline Chng  
**Sent:** Wednesday, 16 September 2020 11:13 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Lkk

Please be informed that our insured has yet to file accident report.

We have proceed to send reminder to insured accordingly.

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**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 16 September 2020 9:28 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Mei Kwan,

Kindly note case handler is Adeline Chng.

Dear Adeline,

Fya.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅  
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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, September 15, 2020 9:30 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Pauline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]  
**Sent:** Friday, 4 September 2020 10:20 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Claims Dept of CTI; Asher Sng (LKKAuto); Admin A  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Hi Mei Kwan

We still have not receive insured report.

We have send reminder to insured again.

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Thanks.

Pauline Tham  
Senior Executive  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, August 21, 2020 4:01 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Friday, 14 August, 2020 10:49 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Hi Mei Kwan

We are still waiting for insured report for this case

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Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI  
**Sent:** Thursday, August 13, 2020 9:50 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** FW: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Pauline,

Please assist – ANR

Kindly quote our reference number when replying.

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Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, August 13, 2020 9:45 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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---

**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

**Sent:** Wednesday, 5 August 2020 11:51 AM

**To:** Mei Kwan (LKKAuto); Claims Dept of CTI; Asher Sng (LKKAuto); Admin A

**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Mei Kwan

Please be informed that our insured has yet to file accident report.

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Thank you.

Adeline Chng  
Executive  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 4 August 2020 4:13 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

---

**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Wednesday, 29 July, 2020 3:08 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear LKK

Please be informed that our insured has yet to file accident report.

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**Thank you.**

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 29 July 2020 9:43 AM  
**To:** [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com); [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D202636/GBG1395T/CHNGPW / FW: Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng 63896155.

Claim no. SNM20D202636/GBG1395T/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**

Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, July 28, 2020 6:42 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBG1395T (OI : CTI - TBA) and GBH9742S (TP : LKK REF - CC6/CTI20007773/Aea3) on 26/07/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle GBH 9742S at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

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Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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