

Letter of Demand

Your Ref : **SLS 2351G**
Our Ref : **OCR/26062020/TP-10548 — GBJ 8012L**
Date : **25/08/2020**

LONPAC INSURANCE BHD.

BLK 100 BEACH ROAD
-#19-00 SHAW TOWER
Singapore - 189702

Attn : **Motor Claim Department**

Subject : **ACCIDENT INVOLVING VEHICLE NUM : GBJ-8012-L, SLS2351G ON 26/06/2020 AT ALONG WINDSOR PARK HILL (OPPOSITE HOUSE NO 4)**

Dear Sir / Madam,

We would like to append our losses as follows :-

	AMOUNT (\$)
1. Repair Cost	3,691.50
2. Loss Of Use (6 days) — 31/07/2020 Holiday	720.00
3. Miscellaneous <i>GIA Fee</i> — 02/08/2020 Weekend	2.00


TOTAL **4,413.50**

Enclosed : Copies of Repair Cost Invoice, GIA Search Invoice & GIA Report for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you,

Yours faithfully,

Yee Jing Yeu 

CLAIM DEPARTMENT

DID : 6654_7562

FAX : **6654 7540**

EMAIL : jingyeu.yee@ethozgroup.com



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC200/023429
DATE : 07/01/2021

DISCHARGE VOUCHER

I/We, **ETHOZ GROUP LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **SLS 2351G** the sum of Singapore Dollars **FOUR THOUSAND TWO HUNDRED NINETY THREE AND CENTS FIFTY ONLY. (\$4,293.50)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, **GBJ 8012L** on **26/06/2020** along/at **WINDSOR PARK HILL (OPPOSITE HOUSE NO 4)**.

I /We hereby agree to indemnify and keep indemnify (**EVERVIT LEASING PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s ETHOZ GROUP LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date
07/01/2021



Name of vehicle owner/Date
07/01/2021

*** This Discharge Voucher applies only to be the claimant's Claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

TAX INVOICE

LONPAC INSURANCE BHD.
BLK 100 BEACH ROAD
-#19-00 SHAW TOWER
SINGAPORE - 189702

Tax Invoice : WS 2008/OFM0051
Invoice Date : 25-Aug-2020
Ref. No. : 20061490
GST No. : M2-0057587-3

Page 1

VEHICLE NO. : GBJ-8012-L
ACCIDENT DATE : 26/06/2020

MAKE & MODEL : NISSAN NV350 PANEL VAN 2.5 DIESEL G (A) EURO 6

Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING REPAIR COST FOR THE ABOVE VEHICLE			3,450.00
7 % GST			241.50

ETHOZ

Total (S\$) 3,691.50

E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ GROUP LTD

No receipt will be issued.

TERM OF PAYMENT STRICTLY 30 DAYS FROM DATE OF INVOICE.

Computer generated document no signature required.

CONTACT : YEE JING YEU
DID 6654_7622
Main 63198000
Fax

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

Customer Name : LONPAC INSURANCE BHD.
Reference. No. : 20061490
Tax Invoice : WS 2008/OFM0051
Invoice Date : 25-Aug-2020
Invoice Amount : S\$ 3,691.50
Payment Due Date : 23-Sep-2020
Cheque No. : _____

ETHOZ GROUP LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-077030

Date of Request: 30/06/2020

Your Ref No:

Online Purchase

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Enquiry Date 30/06/2020
Enquiry By Rakes Anand
TP Vehicle No. SLS2351G
Accident Date 26/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLS2351G	Lonpac Insurance Bhd	11/11/2019-10/11/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
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Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-20-077030
Date of Request: 30/06/2020

Your Ref No: Online Purchase

ETHOZ Protect Pte Ltd
30 Bukit Batok Crescent
Singapore 658075

Dear Sir/Madam,

Enquiry Date 30/06/2020
Enquiry By Rakes Anand
TP Vehicle No. SLS2351G
Accident Date 26/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

RE: [MANDATE REQUEST] New Assignment (PRS) - Accident involving SLS2351G & GBJ8012L on 26/06/2020 - Oref: 19/20/20/VC200/023429 [External Confidential]

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Wed 12/16/2020 2:00 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Asher

Please proceed as per your recommendations.

Thank you.

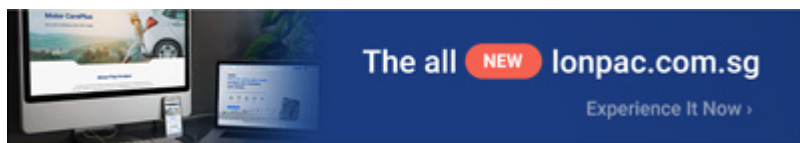
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, 16 December 2020 11:21 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: [MANDATE REQUEST] Re: New Assignment (PRS) - Accident involving SLS2351G & GBJ8012L on 26/06/2020 - Oref: 19/20/20/VC200/023429 [External Confidential]

Hi Kenny,

We refer to the email dated 05/10/2020.

Third party chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)
Sent: Monday, October 5, 2020 11:33 AM
To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] Re: New Assignment (PRS) - Accident involving SLS2351G & GBJ8012L on 26/06/2020 - Oref: 19/20/20/VC200/023429 [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 11/06/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed into the main road and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **ETHOZ GROUP LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,855.89	\$ 3,691.50
2. Loss of Use (6days x \$120)	\$ 720.00	\$ 600.00 (6days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,577.89	\$ 4,293.50

**4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

** We have check with insured repairer S & H Motor and they inform that the liability not in our insured favor and they not pursuing the claim.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: KENNY LIM CHING GHEE

Sent: Wednesday, July 29, 2020 1:32 PM

To: Asher Sng (LKKAUTO)

Cc: Admin A ; MT_Claim_SG ; Mei Kwan (LKKAUTO)

Subject: RE: New Assignment (PRS) - Accident involving SLS2351G & GBJ8012L on 26/06/2020 - Oref: 19/20/20/VC200/023429 [External Confidential]

Lonpac External - Confidential

Dear Asher

For the above matter, our Insured is also claiming against the third party.

In this instance, we appreciate if you can engage our Insured to verify on liability before deciding on Direct Settlement.

Thank you.

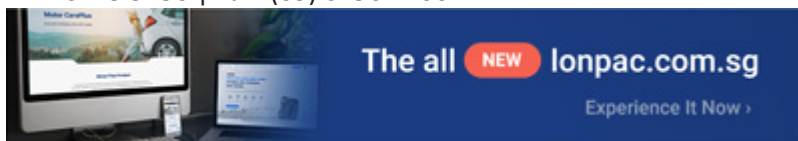
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 28 July 2020 5:31 pm
To: KENNY LIM CHING GHEE
Cc: Asher Sng (LKKAUTO) ; Admin A ; MT_Claim_SG
Subject: RE: New Assignment (PRS) - Accident involving SLS2351G & GBJ8012L on 26/06/2020 - Oref: 19/20/20/VC200/023429 [External Confidential]
YOUR REF: 19/20/20/VC200/023429
LKK REF: CC4/LPC20007770/Uea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBJ 8012L on a WP basis and TP repairer proposed for direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Tuesday, 28 July, 2020 11:18 AM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving SLS2351G & GBJ8012L on 26/06/2020 - Oref: 19/20/20/VC200/023429 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 28 July, 2020 11:09 AM

To: 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving SLS2351G & GBJ8012L on 26/06/2020 - Oref: 19/20/20/VC200/023429 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS of T/P vehicle GBJ8012L at Ethoz (Tempines).

At the same time, appreciate if you can assess liability as well.

Thank you.

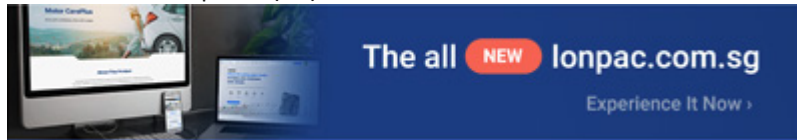
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Ng Boon Kai <BoonKai.Ng@ethozgroup.com>

Sent: Tuesday, 28 July 2020 10:05 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Jimmy Goh <jimmy.gohkl@ethozgroup.com>; Rakeswaran Anand <rakes.anand@ethozgroup.com>

Subject: Survey for vehicle No : GBJ-8012-L TP Claim

Hi Motor Claims,

Appreciate if you could arrange survey for the above mentioned vehicle. (Vehicle in workshop Tampines)

Your insured :SLS-2351-G

DOA : 26/06/2020

Thank you,

Regards,

Boon Kai

Executive

Motor Claims Operation



ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7617 | Fax: 6654 7648

Website: www.ethozgroup.com



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