

Veron Chen (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 28 July 2020 12:52 PM
To: Guo Qiang (LKKAUTO); Veron Chen (LKKAUTO)
Subject: RE: [Paper Resurvey] Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20) Our Ref: 1202000009636-002/EB

Dear Guo Qiang/Veron,

Please do paper survey on **urgent basis**. PRS done by you. Document uploaded in Views. Thanks

Sorry, I have missed out the email, the deadline is today.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Clara Li Zirong - SGUser <clara.li@fwd.com>
Sent: Tuesday, 21 July 2020 2:10 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Eileen Bay - SGUser <eileen.bay@fwd.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>
Subject: [Paper Resurvey] Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20) Our Ref: 1202000009636-002/EB

Hi LKK team,

Please assist with paper resurvey and attached are the relevant documents.

Please let us have the paper resurvey report by **28 July 2020**.

Thank you.

Regards,
Clara

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, February 18, 2020 12:21 PM
To: Venessa Chan - SGUser <venessa.chan@fwd.com>; 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Eileen Bay - SGUser <eileen.bay@fwd.com>
Subject: RE: Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20)

Dear Venessa,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser [<mailto:venessa.chan@fwd.com>]

Sent: Tuesday, 18 February 2020 10:41 AM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common; Eileen Bay - SGUser

Subject: Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunos (Our ref: LCH.ct/2BK02-A10097.20)

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

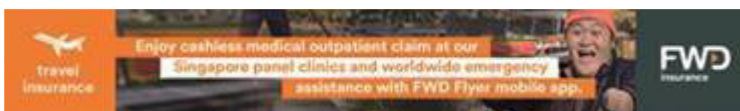


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Tuesday, February 18, 2020 10:38 AM
To: 'Chris Tan' <mail@cheonghoh.sg>
Cc: hup Ley Huat <hup.ley.huat@gmail.com>; Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Eileen Bay - SGUser <eileen.bay@fwd.com>
Subject: Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20)

WITHOUT PREJUDICE

Dear Sir/Madam,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/S **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle, SLN4958U. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

****Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.***

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

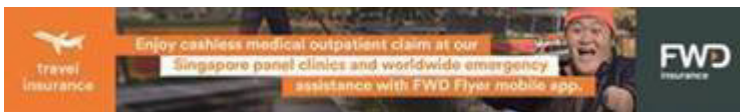


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Chris Tan <mail@cheonghoh.sg>
Sent: Tuesday, February 18, 2020 9:51 AM
To: Venessa Chan - SGUser <venessa.chan@fwd.com>
Cc: hup Ley Huat <hup.ley.huat@gmail.com>
Subject: Re: Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20)

Dear Venessa

Pls see attached our letter of 17 February 2020 for your information and reply

Regards,
Chris Tan
Cheonghoh Law Corporation
Blk 53 Chin Swee Road #03-05
Singapore 160053
Tel: 63378700
Fax: 63373700

On 17 Feb 2020, at 3:08 PM, Venessa Chan - SGUser <venessa.chan@fwd.com> wrote:

WITHOUT PREJUDICE

Dear Chris,

Refer to your email dated on 17.02.2020 of the PRI Notice of your client's vehicle SLN4958U;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Best Regards,

Venessa Chan
Administrative Assistant, Claims
<image001.png>

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg

<image002.jpg>

From: Chris Tan <mail@cheonghoh.sg>

Sent: Monday, February 17, 2020 2:41 PM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Cc: hup Ley Huat <hup.ley.huat@gmail.com>

Subject: Re: Notice of Accident - Traffic accident involving SLN 4958 U and SLN 7999 G (your insured) on 14 February 2020 at/along 44 Jalan Eunus (Our ref: LCH.ct/2BK02-A10097.20)

Dear Sir/Madam

Pls see attached our PRS letter for your information and urgent reply.

Regards,

Chris Tan

Cheonghoh Law Corporation

Blk 53 Chin Swee Road #03-05

Singapore 160053

Tel: 63378700

Fax: 63373700

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www.avg.com

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.