Menu



## SML6658X - INCONSISTENT DAMAGE

## Type

Question

## Message

Hi Brian, as spoken please conduct for Investigation/damage measurement as the owner insisted that the LH front portion is grazed by wall. Insured has submitted the accident scene photos where the accident location is. Surveyor's view, he can't see any grazed marks at the accident area. Please note that in GIA report owner has highlighted there is a wall and a pole at the location. But based on the given scene photos, surveyor can't see the wall and the pole as mentioned. Please refer to the following items that OD have not approved. 1) Front bumper 2) LH front molding, wheel fender 3) LH front park & turn lamp 4) LH front side lamp marker 5) LH side step garnish- surveyor rejected this item. N/C. thanks

Reply