

Our Ref : T 0720 / SHD3350D /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 11-Aug-2020

**COMFORTDELGRO**  
**ENGINEERING**

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3350D YOUR INSURED GBK3335H**  
**AND OTHER \_\_\_\_\_ ON 27-Jul-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHD3350D which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBK3335H we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 2,889.00
2	3 days Loss of Rental @ \$ 110.67 per day	\$ 332.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		\$ 3,228.50

**HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
	<b>Total Claims :</b>	<b>\$ 3,468.50</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBK3335H
- c) GIA / Police report/s of : SHD3350D
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s
  - ( ) PIR
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

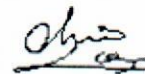
**ACCIDENT INVOLVING i 40 SHD3350D , GBK3335H  
ALONG KALLANG RD X KALLANG RD****ON 27-Jul-20 11:00**I / We **TAN CHIN TECK** (Hirer) NRIC No.: **SXXXX541C**and/or (Relief) NRIC No.: **SXXXX541C**Taxi Number **SHD3350D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-Jul-2020**Name of Hirer **TAN CHIN TECK**Hirer NRIC **SXXXX541C**

Signature :

Address **103 ALJUNIED CRESCENT #08-291  
380103**Contact No. **98137573**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,300.00** (Global Sum) for vehicle no. **SHD 3350D** that was damaged pursuant to the accident which occurred on **27/07/2020** (date) along **KALLANG RD** (location) involving vehicle no/s **GBK 3335H**.

This is pursuant to the inspection conducted on **28/07/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHD 3350D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 3350D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5<sup>th</sup> (day) of April (month) 2021 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



# COMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

ST REG. NO. M2-8921817-3

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

Description : 3P 27.072020

### ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701  
Mainline + 65 6363 6280 Facsimile + 65 6280 9755

#### Workshops

59 Loyang Drive Singapore 508969  
383 Sin Ming Drive Singapore 575717  
45 Pandan Road Singapore 609286  
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156  
7 Sungei Kadut Way Singapore 728791  
501 Yishun Industrial Park A Singapore 768732

COMPANY REG. NO.: 199506048W  
Page: 1

VEHICLE NO  
SHD3350D

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
21.07.2016

CHASSIS CODE  
KMHLB41UMGU092192

NO/DATE  
91517409 30.07.2020

JOB NO.  
305413428

ODOMETER READING

JOB TYPE

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,700.00
Add GST @ 7.000 %	189.00
Total Invoice amount	2,889.00

Issued by : KATHERINETAN 03.08.2020 15:16:10  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
member of COMFORTDELGRO

Office:  
Braddell Road  
Singapore 579701

Note that no receipt shall be issued unless requested.

TOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Our Ref: CT20070351

Date: 03 August 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	27/07/2020 @ 11:00 hrs
ALONG	KALLANG WAY
INVOLVING	GBK3335H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3350D** (the "Taxi"). The Taxi was hired to **TAN CHIN TECK IC NO SXXXX541C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$110.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
6280	147	0600	1630
6446	166	1640	1202
6644	98	0600	1625
6721	177	1639	1256
6908	187	0800	1815
7060	152	0830	1800
7159	99	0600	1650
7358	191	1654	1209
7473	123	0815	1710
7786	232	1715	1230
7835	129	0730	1630

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
						FROM	TO
22.07.20	JOR	61	80	53	217	1640	1211
23.07.20	C T TAN	61	81	60	107	0800	1655
23.07.20	JOR	61	83	81	220	1705	1237
24.07.20	C T TAN	61	85	42	161	0800	1730
24.07.20	JOR	61	87	59	187	1741	0115
25.07.20	C T TAN	61	88	73	144	0800	1830
26.07.20	C T TAN	61	90	43	170	0800	1800
27.07.20	C T TAN	61	91	47	104	0600	1310
27.07.2020	Student Report				SMD3350D	1805	-
29.07.2020	Student Report				chry	-	1600

## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBK3335H	27 Jul 2020 / 11:00:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SHD 33500



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20006045/Fka3

02 OCTOBER 2020

**ALLIANCE PRODUCTION PTE LTD**  
28 KALLANG PLACE  
#06-04/05  
SINGAPORE 339158

Dear Sir/Madam,

**ACCIDENT INVOLVING GBK3335H & SHD3350D ALONG/AT KALLANG WAY ON 27/07/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident video, we are of the view that liability is not in your favour for turning into Third party's lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly let us know the counter claim status against SHD3350D and please let us know the name of the workshop that is assisting you to do the claim.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **12/10/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Yours faithfully,

*Khanchna*

Case Handler

DID: 6841-2360

FAX: 6741 4108







Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. **AIG Asia Pacific Insurance Pte Ltd**  
(Motor Claims Dept)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jul 2020 09:32	<b>Clim Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	28 Jul 2020 09:32	<b>Clim Veh Model Changed</b>	(205325) HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	28 Jul 2020 09:32	<b>Clim Created</b>	Reg No: SHD3350D. Acct Date: 2020/07/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	28 Jul 2020 09:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 Jul 2020 09:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/08/07	[A] Lee Su Li
6	28 Jul 2020 09:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 Jul 2020 09:32	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	28 Jul 2020 09:32	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	28 Jul 2020 09:32	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	15 Oct 2020 14:39	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	15 Oct 2020 14:39	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	15 Oct 2020 14:39	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2016/07/21.	[A] JOANNE LEE KHANG MIN
13	15 Oct 2020 14:39	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	24 Dec 2020 11:47	<b>Adj Mandate Request</b>	Cur.Reg:3378.50:TP video shows OI change lane into TP's lane. BOLA 15. Liability is down. Spoken to OI and OI agreeable to let Insurance handle and settle. Surveyor recommend: 2 days + 1 PRS = 3 days	[A] Khanchna Pothuraj
15	28 Dec 2020 15:37	<b>Video Downloaded</b>	Downloaded Video - Accident - TP	[I] Yong, Joanne
16	28 Dec 2020 15:39	<b>Video Downloaded</b>	Downloaded Video - Accident - TP	[I] Yong, Joanne
17	28 Dec 2020 15:39	<b>Video Downloaded</b>	Downloaded Video - Accident - TP	[I] Yong, Joanne
18	28 Dec 2020 15:41	<b>Video Downloaded</b>	Downloaded Video - Accident - TP	[I] Yong, Joanne
19	28 Dec 2020 15:49	<b>Video Downloaded</b>	Downloaded Video - Accident - TP	[I] Yong, Joanne
20	28 Dec 2020 16:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/08/07	[I] Yong, Joanne
21	28 Dec 2020 16:45	<b>Adj Mandate Set</b>	Approved:3378.50.	[I] Yong, Joanne
22	23 Mar 2021 17:20	<b>Video Downloaded</b>	Downloaded Video - Accident - TP	[A] CHEW HSIAO TONG

Date From     Date To     Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2546957	28 Jul 2020 09:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SHD3350D	GBK3335H	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2605941	08 Oct 2020 11:45:00	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHD3350D	Khanchna Pothuraj	xx.xx
2611423	15 Oct 2020 14:39:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD3350D	GBK3335H	11.00