

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 27 July, 2020 5:34 PM
To: Don Bong Kiong Hua; 'assignments'
Cc: Andre Chow En De; Coco Lu Ting; Edwin Abcede Caina; Kevin Leong Wai Kit; SUR
Subject: RE: O/R : SNM20D202600/GZ6707K/TANKL - TP CHINA TAIPING CLAIM SLU9548A
AGAINTS GZ6707K DOA 25.07.2020 (VEHICLE IN OUR WORKSHOP & WAITING
SURVEY)
Attachments: TP CHINA TAIPING CLAIM SLU9548A AGAINTS GZ6704K DOA 25.07.2020 (VEHICLE
I... (878 KB)

WITHOUT PREJUDICE

Dear Don,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Monday, July 27, 2020 5:29 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;
Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit
<kevin.leong@cyclecarriage.com.sg>
Subject: RE: O/R : SNM20D202600/GZ6707K/TANKL - TP CHINA TAIPING CLAIM SLU9548A AGAINTS GZ6707K DOA

25.07.2020 (VEHICLE IN OUR WORKSHOP & WAITING SURVEY)

Importance: High

Hi Kah Leong,

We choose **MOHD TAUFIKH** for survey.

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865202 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 27 July 2020 5:26 PM
To: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>;
Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit
<kevin.leong@cyclecarriage.com.sg>
Subject: RE: O/R : SNM20D202600/GZ6707K/TANKL - TP CHINA TAIPING CLAIM SLU9548A AGAINTS GZ6707K DOA
25.07.2020 (VEHICLE IN OUR WORKSHOP & WAITING SURVEY)

This email was sent from outside of your organisation

Without Prejudice

Dear Kiong Hua,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

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Assistant Executive
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, July 27, 2020 4:43 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; kionghua.bong@cyclecarriage.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; edwin.caina@cyclecarriage.com.sg; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: O/R : SNM20D202600/GZ6707K/TANKL - TP CHINA TAIPING CLAIM SLU9548A AGAINTS GZ6707K DOA 25.07.2020 (VEHICLE IN OUR WORKSHOP & WAITING SURVEY)
Importance: High

Dear Kah Leong,

Please conduct PRS for SLU9548A.

Note : officer in charge Kah Leong 63896193

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Monday, July 27, 2020 4:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: TP CHINA TAIPING CLAIM SLU9548A AGAINTS GZ6707K DOA 25.07.2020 (VEHICLE IN OUR WORKSHOP &

WAITING SURVEY)

Importance: High

HI Officer in Charge,

Vehicle number should be **GZ6707K**



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party

Our Ref No: GR-20-087057
Date of Request: 27/07/2020

Cycle & Carriage Automotive Pte Ltd
241 Alexandra Road
Singapore 159931

Dear Sir/Madam,

Enquiry Date: 27/07/2020
Enquiry By: Don Bong Kiong Hua
TP Vehicle No.: GZ6707K
Accident Date: 25/07/2020

Enquiry Result

TP Vehicle No.	Insurer
GZ6707K	China Taiping Insurance (Singapore) Pte. Ltd.

Thank You.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 27 July 2020 3:46 PM

To: Don Bong Kiong Hua <kionghua.bong@cyclecarrriage.com.sg>

Subject: FW: TP CHINA TAIPING CLAIM SLU9548A AGAINTS GZ6704K DOA 25.07.2020 (VEHICLE IN OUR WORKSHOP & WAITING SURVEY)

Importance: High

This email was sent from outside of your organisation

Hi,

Please confirm our insured vehicle number.

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Thank you

Lim Shu Min
Claims Department

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From: Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>
Sent: Monday, July 27, 2020 3:23 PM
To: 'claimsdept@sg.cntaiping.com'
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: TP CHINA TAIPING CLAIM SLU9548A AGAINTS GZ6704K DOA 25.07.2020 (VEHICLE IN OUR WORKSHOP & WAITING SURVEY)
Importance: High

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number **SLU9548A**) to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number **GZ6704K**) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

Do let me know the liability at the soonest possible.

*****VEHICLE IN OUR WORKSHOP & WAITING FOR SURVEY*****

Don Bong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

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