

OUR REF:BUS/07/20/1016 - ACCIDENT ON 16/07/20 INVOLVING SG1692J AND SMF2598T ALONG JUNCTION OF SENGKANG EAST ROAD AND ANCHORVALE STREET BEFORE BS:67421 (CHENG LIM STATION EXIT B, ANCHORVALE STREET)

Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Mon 8/31/2020 5:21 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

 3 attachments (641 KB)

BUS 07 20 1016 INV.pdf; BUS 07 20 1016 LTA.pdf; BUS 07 20 1016 SAS.pdf;

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG1692J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,673.00
Loss of Use	\$1,375.00 (5 days x \$275.00)
LTA Search fee	\$7.00
Total	\$3,055.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen


AUTHORIZATION TO ACT

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 SINGAPORE 569140 (address), owner of SG 1692J (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG 1692J that was damaged pursuant to the accident which occurred on 16/07/2020 (date) along JUNCTION OF SENGKANG EAST ROAD AND ANCHORVALE STRE (location) involving vehicle no/s SMF 2598T ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of 01 (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,300.00** (Global Sum) for vehicle no. **SG 1692J** that was damaged pursuant to the accident which occurred on **16/07/2020** (date) along **JUNCTION OF SENGKANG EAST ROAD AND ANCHORVALE STRE** involving vehicle no/s **SMF 2598T**.

This is pursuant to the inspection conducted on **23/07/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** (“the third party claimant”) of vehicle no. **SG 1692J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 1692J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of 01 (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200800221
Date : 19.08.2020
Vehicle No. : SG1692J
Your Ref No. : BUS/07/20/1016
Our Ref No. : 24107611
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
BUMPER:REAR,RH,FOR MB CITARO O530	1.00	\$ 837.84	100.00	\$ 837.84	\$ 0.00
LAMP,SIDE MARKER:FOR MB CITARO O530 BUS	2.00	\$ 94.50	100.00	\$ 189.00	\$ 0.00
FLAP,RADIATOR:FOR MB CITARO O530	1.00	\$5445.00	100.00	\$5445.00	\$ 0.00
FLAP BATTERY	1.00	\$ 300.00	100.00	\$ 300.00	\$ 0.00
LAMP,TAIL:REAR LH,FOR MB CITARO O530	1.00	\$1261.71	100.00	\$1261.71	\$ 0.00
LAMP,EXTERIOR:REAR FOGLAMP,FOR MB CITARO	1.00	\$ 63.15	100.00	\$ 63.15	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00	\$ 795.00	0.00	\$ 0.00	\$ 795.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 878.00	0.00	\$ 0.00	\$ 878.00
GRAND TOTAL					\$ 1,673.00

Remark :

Make/Model : MB CITARO O530
Accident Date : 16.07.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Aug 19, 2020 15:19 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 20 Jul 2020 / 16:11:19

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMF2598T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200720161119248945

Search Date / Time: 16 Jul 2020 18:30:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

ACCIDENT INVOLVING SMF 2598T AND SG 1692J ON 16/07/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Thu 10/1/2020 12:32 PM

To: SHKM@SINGNET.COM.SG <SHKM@SINGNET.COM.SG>

Our Ref: CC3/AIG20007715/Qea3

01 OCT 2020

LAU KHAI MENG

Dear Sir/Madam,

ACCIDENT INVOLVING SMF 2598T AND SG 1692J ON 16/07/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Print Received Message

This mail is associated with :

***SG1692J (7757012035SG)**

[SMF2598T]

TP

SMRT BUSES LTD

Jul 16 2020 6:00PM

[LAU KHAI MENG]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/11/2020 11:53 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$1340.00) - SG1692J - Claim Handler: Goh, Jeremy-CX

Approved:1340.00:Mandate approve