

Veron Chen (LKKAUTO)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 18 August 2020 4:24 PM
To: Veron Chen (LKKAUTO); 'Sim, Priscilla-LK'; Admin-D (LKKAUTO); SUR
Cc: 'Claims Dept'
Subject: RE: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Priscilla,

Kindly advise is there any date of the car will be arrange out?

There is towing fee for \$15(Bef GST), should we request the salvage buyer to make the payment when towing out the vehicle?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, 14 August 2020 11:31 AM
To: Sim, Priscilla-LK; Claims Dept; Admin-D (LKKAUTO); SUR
Subject: RE: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Ms Sim,

Report submitted in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>

Sent: Friday, 14 August 2020 11:17 AM

To: Claims Dept <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

URGENT

Hi

Please do necessary for all ' total loss ' claim.

CLAIM SUBFOLDER (OD)...**Pending Adjuster Survey**

Priscilla Sim LK

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755

priscilla-lk.sim@aig.com | www.aig.sg



From: Sim, Priscilla-LK

Sent: Friday, August 07, 2020 8:49 AM

To: Claims Dept; 'Veron Chen (LKKAuto)'; 'Admin-D (LKKAuto)'; 'SUR'

Subject: RE: [EXTERNAL] RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Yes, please proceed

Priscilla Sim LK

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755

priscilla-lk.sim@aig.com | www.aig.sg



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, August 06, 2020 3:16 PM

To: 'Claims Dept'; 'Veron Chen (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'SUR'; Sim, Priscilla-LK

Subject: [EXTERNAL] RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

This message is from an external sender; be cautious with links and attachments.

Dear Priscilla,

Refer to this total loss case, can we activate LOU car to owner?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 4 August 2020 3:39 PM

To: 'Veron Chen (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'SUR'

Cc: 'Claims Dept'

Subject: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Veron,

We unable to repair this vehicle within \$27K.

Best Regards,

Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 3 August 2020 11:00 AM
To: Premiumauto Claims; Admin-D (LKKAUTO); SUR
Subject: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Tony,

Any updates?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 29 July 2020 3:34 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Veron,

We check and update you again.

Best Regards,
Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 29 July, 2020 12:43 PM

To: Premiumauto Claims <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Tony,

Kindly check vehicle able to repair Not Exceeding \$27,000 or which ever lower.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 27 July 2020 9:34 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: RE: SGU 9368 L - OD CLAIM

Dear all,

Attached Police report for your kind reference.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 27 July, 2020 9:18 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; 'SUR' <sur@lkkauto.com>
Subject: RE: SGU 9368 L - OD CLAIM

Dear Tony,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Saturday, 25 July, 2020 2:14 PM
To: 'SUR' <sur@lkkauto.com>; 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: SGU 9368 L - OD CLAIM

Dear all,

Kindly assist register OD claim above mention case.

Attached document for your kind reference.

Kindly arrange survey on 24 Benoi Sector Sg 629857 on 28/7/2020 @ 10am.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

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