

## Veron Chen (LKKAUTO)

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**From:** Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>  
**Sent:** Friday, 7 August 2020 8:49 AM  
**To:** Claims Dept; Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR  
**Subject:** RE: RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Yes, please proceed

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755  
priscilla-lk.sim@aig.com | www.aig.sg



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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Thursday, August 06, 2020 3:16 PM  
**To:** 'Claims Dept'; 'Veron Chen (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'SUR'; Sim, Priscilla-LK  
**Subject:** [EXTERNAL] RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

**This message is from an external sender; be cautious with links and attachments.**

Dear Priscilla,

Refer to this total loss case, can we activate LOU car to owner?

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

**p.** +65 6366 2323, **d.** +65 67689911

**e.** <mailto:claims@premiumauto.com.sg> **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims Dept [mailto:claims@premiumauto.com.sg]  
**Sent:** Tuesday, 4 August 2020 3:39 PM  
**To:** 'Veron Chen (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'SUR'  
**Cc:** 'Claims Dept'  
**Subject:** RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Veron,

We unable to repair this vehicle within \$27K.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Monday, 3 August 2020 11:00 AM  
**To:** Premiumauto Claims; Admin-D (LKKAUTO); SUR  
**Subject:** RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Tony,

Any updates?

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Premiumauto Claims <claims@premiumauto.com.sg>

**Sent:** Wednesday, 29 July 2020 3:34 PM

**To:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** Claims <claims@premiumauto.com.sg>

**Subject:** RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Veron,

We check and update you again.

**Best Regards,**

**Tony Foong**

**Claims Advisor**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

**Sent:** Wednesday, 29 July, 2020 12:43 PM

**To:** Premiumauto Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: SGU 9368 L - OD CLAIM-DOA: 25/7/2020

Dear Tony,

Kindly check vehicle able to repair Not Exceeding \$27,000 or which ever lower.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Monday, 27 July 2020 9:34 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: SGU 9368 L - OD CLAIM

Dear all,

Attached Police report for your kind reference.

Best Regards,  
Tony Foong  
Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Monday, 27 July, 2020 9:18 AM  
**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SGU 9368 L - OD CLAIM

Dear Tony,

Noted with thanks.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Saturday, 25 July, 2020 2:14 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Summer Lee (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** SGU 9368 L - OD CLAIM

Dear all,

Kindly assist register OD claim above mention case.

Attached document for your kind reference.

Kindly arrange survey on 24 Benoi Sector Sg 629857 on 28/7/2020 @ 10am.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

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