## **Khanchna (LKK Auto)**

From: Khanchna (LKK Auto)

**Sent:** 30 September 2020 5:21 PM **To:** 'TEWSEEMONG@YAHOO.COM.SG'

Cc: Admin A

Subject: ACCIDENT INVOLVING SMM4107C & SME7086B ALONG/AT LOR 1 TOA PAYOH ON

23/07/2020

Our Ref: CC4/AIG19016367/Bkb3

TEW SEE MONG
[POLICY HOLDER]

Dear Sir/Madam,

## ACCIDENT INVOLVING SMM4107C & SME7086B ALONG/AT LOR 1 TOA PAYOH ON 23/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident reports and accident scenario, we are of the view that liability is not in our favour for head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

## Kindly also let us have a copy of the accident video.

Please call/e-mail us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

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