

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 14 May 2021 9:05 AM
To: enjo.ho@3aautomobile.com
Cc: Admin A; accounts@3aautomobile.com; 'Anson Lim'
Subject: Re: **SPAM** RE: RE: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020 16/07/2020 16/07/2020 16/07/2020

Dear Enjo

We are currently pending for Third Party's claim documents to seek approval from AIG, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>
Sent: Tuesday, May 11, 2021 3:01 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com <accounts@3aautomobile.com>; 'Anson Lim' <anson.lim@bkw.sg>
Subject: RE: **SPAM** RE: RE: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020 16/07/2020 16/07/2020 16/07/2020

Dear Jaslin,

Any update?

Thank you and have a nice day ahead :)



Enjo Ho

Hq: 120 Lower Delta Road #02-15 Cendex Centre (S) 169208

ws: 1002 Bukit Merah Lane 3 #01-73 Singapore 159719

e: enjo.ho@3aautomobile.com

p: +65 6738 7777 | **f:** +65 6738 6666

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P Please consider the environment before printing this e-mail!

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>
Sent: Monday, 26 April 2021 10:37 am
To: 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'accounts@3aautomobile.com' <accounts@3aautomobile.com>; 'Anson Lim' <anson.lim@bkw.sg>
Subject: RE: **SPAM** RE: RE: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020 16/07/2020 16/07/2020 16/07/2020

Dear Jaslin,

Noted, please keep us posted.

Thank you and have a nice day ahead :)



Enjo Ho

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P Please consider the environment before printing this e-mail!

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 23 April 2021 3:56 pm
To: enjo.ho@3aautomobile.com
Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; 'Anson Lim' <anson.lim@bkw.sg>
Subject: **SPAM** RE: RE: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020 16/07/2020 16/07/2020 16/07/2020

Dear Enjo

We have highlighted your concern to AIG.

However we are of the view that it will be hard to defend the case as your hirer is still required to keep a look out before making a right turn.

Therefore, we propose to resolved at equal liability

Please be assure that we will do our due diligence to mitigate the cost.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Friday, 23 April 2021 3:47 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; 'Anson Lim' <anson.lim@bkw.sg>

Subject: RE: ****SPAM**** RE: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020 16/07/2020

Hi Jaslin,

Our client does not accept the liability to be cleared on 50-50 basis.

They mentioned the outrider was goes against traffic direction.

By any means, **he should exercise a greater caution** for that purpose.

We regret that our client maintaining their stand.

Thank you and have a nice day ahead :)



Enjo Ho

Hq: 120 Lower Delta Road #02-15 Cendex Centre (S) 169208

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P Please consider the environment before printing this e-mail!

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, 23 April 2021 2:30 pm

To: enjo.ho@3aautomobile.com

Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; 'Anson Lim' <anson.lim@bkw.sg>

Subject: ****SPAM**** RE: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020 16/07/2020

Dear Enjo

Yes, liability is clear on 50/50.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>

Sent: Friday, 23 April 2021 2:28 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; 'Anson Lim' <anson.lim@bkw.sg>

Subject: RE: **SPAM** RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Jaslin,

Is the liability clear on 50-50 basis?

Thank you and have a nice day ahead :)



Enjo Ho

Hq:120 Lower Delta Road #02-15 Cendex Centre (S) 169208

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 20 April 2021 10:34 am

To: enjo.ho@3aautomobile.com

Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; Anson Lim <anson.lim@bkw.sg>

Subject: **SPAM** RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Enjo

We will inform our surveyor to expedite on finalizing the repair cost.

Kindly allow sometime to do that.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: enjo.ho@3aautomobile.com <enjo.ho@3aautomobile.com>
Sent: Tuesday, 20 April 2021 10:30 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; Anson Lim <anson.lim@bkw.sg>
Subject: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Jaslin,

So sorry to chase you again as the hirer is going to hire his own lawyer to follow up the case.

May I have your attention to look up this case and let us have the outcome soonest.

Thank you and have a nice day ahead :)



Enjo Ho

Hq: 120 Lower Delta Road #02-15 Cendex Centre (S) 169208

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P Please consider the environment before printing this e-mail!

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 9 April 2021 2:24 pm
To: Enjo Ho <enjo.ho@bkw.sg>
Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; Anson Lim <anson.lim@bkw.sg>
Subject: **SPAM** RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Enjo

As mentioned previously, the case will be resolve in equal liability.

We are currently pending for finalization of repair cost.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enjo Ho <enjo.ho@bkw.sg>
Sent: Friday, 9 April 2021 1:59 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; accounts@3aautomobile.com; Anson Lim <anson.lim@bkw.sg>
Subject: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Hi Jaslin,

Any update?

Thank you and have a nice day ahead :)



Enjo Ho

Hq:120 Lower Delta Road #02-15 Cendex Centre (S) 169208

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 13 January 2021 2:02 pm
To: Bowie Teng <bowie.teng@bkw.sg>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Anson Lim <anson.lim@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; Enjo Ho <enjo.ho@bkw.sg>; Admin A <admin-a@lkkauto.com>
Subject: ****SPAM**** RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Bowie

We understand that your hirer won't know that the motorcyclist have a letter that he can go against the traffic direction. That's why Aetos was deploy to direct the traffic. Your hirer should also required to have a lookout before making a turn.

Therefore, we propose to resolved at equal liability. We will proceed to negotiate for an amicable settlement with third party claimant.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 13 January 2021 12:02 PM
To: Bowie Teng <bowie.teng@bkw.sg>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Anson Lim <anson.lim@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; Enjo Ho <enjo.ho@bkw.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Bowie

Please be informed that we are still in the midst of negotiating with Third Party regarding the liability.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bowie Teng <bowie.teng@bkw.sg>
Sent: Wednesday, 13 January 2021 11:53 AM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Anson Lim <anson.lim@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; Enjo Ho <enjo.ho@bkw.sg>
Subject: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Jia Le,

We refer above matter.

Please advise the status for this case.

Thank you and stay safe always ;) Cheers



Bowie Teng

Hq:120 Lower Delta Road #02-15 Cendex Centre (S) 169208

ws:1002 Bukit Merah Lane 3 #01-73 Singapore 159719

e: bowie.teng@bkw.sg | **w:** www.bkw.sg

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***P**lease consider the environment before printing this e-mail!*

From: Bowie Teng
Sent: Wednesday, November 4, 2020 3:06 PM
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; Ting Siew Yun <siewyun.ting@bkw.sg>
Subject: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Hi Jia le,

We denied your proposal. Our hirer won't know that your motorcyclist have a letter that he can go against the traffic direction. Moreover, since the motorcyclist knew that he travelling against the traffic direction. He should have exercise extra care and give way to others traffic user. In Singapore everyone is using the same set of traffic rule.

We demand full liability from the motorcyclist instead of 50%.

Thank you and stay safe always ;) Cheers

Warmest regards,

Bowie Teng

3A Automobile Pte Ltd

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, November 3, 2020 12:02 PM

To: Bowie Teng <bowie.teng@bkw.sg>

Cc: Lydia Tiong <lydia.tiong@bkw.sg>

Subject: **SPAM** RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Bowie,

We enclosed herewith the confirmation letter from JTC who was engaged third party (Aetos) to clear the road.

For amicable settlement, we have proposed 50% liability to third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lydia Tiong [<mailto:lydia.tiong@bkw.sg>]

Sent: Monday, 21 September 2020 12:26 PM

To: Jia Le (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

Dear Claro,

Enclosed accident scene photos for your perusal.

As per our report , third party was drive against opposite direction and hitted into our vehicle....
Have a nice day.

Thanks & Regards
Lydia Tiong (Ms)
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208
Tel: 6738 7777
Fax: 6738 6666

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Please consider the environment before printing this e-mail!

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 18 September 2020 4:48 pm
To: Lydia Tiong <lydia.tiong@bkw.sg>
Subject: ****SPAM** ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020**

Our Ref: CC4/AIG20007682/R1ds3

BKW RENT A CAR PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 6619M AND FBL 1477P ON 16/07/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from FBL 1477P against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **28/09/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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