

Jia Le (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Friday, 23 October 2020 11:54 AM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: 9451755676SG [ACCIDENT INVOLVING VEHICLES SMP6619M AND FBL1477P ON 16/07/2020]

Hi Jia Le,

My view is that OID is still required to have a lookout before making a right turn. Nevertheless, you may proceed to offer 50/50 based on your argument and settle in full should TP persist that they are not at fault.

Please make sure insured is cleared on this matter.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 22 October 2020 16:43
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] RE: Your ref: 9451755676SG [ACCIDENT INVOLVING VEHICLES SMP6619M AND FBL1477P ON 16/07/2020]

This message is from an external sender; be cautious with links and attachments.

Hi Bernard,

The time of accident is quite material as the traffic sign stated no right turning between 6:30am – 8:30am. Insured stated that accident happened at 8:40am which is after the time limit. TP rider from Aetos Holding Pte Ltd is engaged by JTC to perform traffic duties to guide and control the traffic flow during that stipulated time.

TP Aetos Holding Pte Ltd managed to obtain confirmation letter from JTC stating that TP was instructed to continue to perform their duty even after 8:30hrs. However, insured mentioned that there was no any sign board stated that TP would continue their duty after 8:30hrs.

Therefore, we are of the opinion that both parties should be share equally the liability.

Kindly let us have your comment/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Wednesday, 23 September 2020 4:47 PM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 9451755676SG [ACCIDENT INVOLVING VEHICLES SMP6619M AND FBL1477P ON 16/07/2020]

Hi Jia Le,

What's your view and proposed action on this matter?

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: 21 September 2020 16:35

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] RE: Your ref: 9451755676SG [ACCIDENT INVOLVING VEHICLES SMP6619M AND FBL1477P ON 16/07/2020]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

TP disputed and mentioned that our insured should not make the right turn when their client clear the traffic.

Attached herewith the email correspondence with TP for your perusal.

Also, we have checked with insured on counter claim status and they are still pending TP insurer revert. Attached the scene photos provided by insured for your reference.

Kindly let us have your instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ler, Bernard-JQ [<mailto:Bernard-JQ.Ler@aig.com>]

Sent: Friday, 11 September 2020 2:11 PM

To: Jia Le (LKK Auto)

Subject: RE: Your ref: 9451755676SG [ACCIDENT INVOLVING VEHICLES SMP6619M AND FBL1477P ON 16/07/2020]

Dear Jia Le,

You may attempt to reject the claim based on your explanation below.

Thanks.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: 05 August 2020 14:33

To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>

Subject: [EXTERNAL] Your ref: 9451755676SG [ACCIDENT INVOLVING VEHICLES SMP6619M AND FBL1477P ON 16/07/2020]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

Due to congested of Traffic Flow, those vehicle coming down from Jurong Pier Road Flyover are not allowed to right turn during 6:30am-8:30am.

Both parties are reported that the date of accident was after 8:30am. Therefore, Traffic Police riding his motorcycle is not supposed to go against the traffic flow and he should know very well that after 8:30am vehicles coming from flyover can immediately right turn into Nasteel if Traffic Flow is permitted.

Kindly let us have your comments/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.