

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 23.08.2020

MS First Capital Insurance Limited

36 Robinson Road

#16-01 City House

Singapore 068877

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : GBE 641A / SHD 8601Y ON.27.07.2020

We are the authorized repair workshop for the owner of motor vehicle no: GBE 641A, which was involved in the captioned accident with your insured vehicle no: SHD 8601Y. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 3,852.00
2) Loss of Use ( 4 days X \$ 150 )	\$ 600.00
	<u>\$ 4,452.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                 |
|----------------------------------|---------------------------------|
| a) Final Repair Invoice          | b) Letter of Authorisation ,etc |
| c) GIA Report                    | d) Police Report                |
| e) I/C & Driving Licence         | f) Insurance Certificate        |
| g) Vehicle Registration Log Card |                                 |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd



DATE : 27.07.2020

TO : MS First Capital Insurance Limited

RE : ACCIDENT INVOLVING VEHICLE NO. GBE 641A / SHD 8601Y

ALONG Aljunied Road Towards Geylang Road

ON 27.07.2020

I/We, Hong Hock Global Pte Ltd

of (NRIC No./ROC No.) 201333837H

of 1 Yishun Street 23 #03-32 Ys One Singapore 768441

owner of vehicle no. GBE 641A in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GBE 641A at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



*[Handwritten signature]*

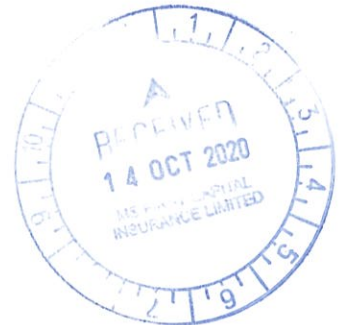
Name of Owner :

Hong Hock Global Pte Ltd.

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20002970MFSH  
 ACCIDENT DATE : 27/07/2020  
 ACCIDENT LOCATION : ALJUNIED RD X GEYLANG RD  
 INSURED : CITYCAB PTE LTD  
 INSURED DRIVER : TOH KIAN NAM  
 INSURED VEHICLE : SHD 8601Y  
 INVOLVED PARTY : GBE 641A  
 SETTLEMENT SUM : \$ 4,252.00

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : HONG HOCK GLOBAL PTE LTD

Signature and Date :

*[Signature]*  
 28 Sep 2020  
 HONG HOCK GLOBAL PTE LTD  
 UEN NO: 201333837H  
 Comptroller's Chop

WITNESS :

*Lixing PAN LI HANG*

Signature and Date :

*Lixing*  
 28 Sep 2020

Approved For Payment	
By	Date



## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

MS First Capital Insurance Limited

36 Robinson Road

#16-01 City House

Singapore 068877

Attn : Motor Claim Department

Tax Invoice : 21905

Date : 23.08.2020

Vehicle No : GBE 641A

Make/Model : Mitsubishi L 200

Chassis/Eng# :

Accident Date : 27.07.2020

Claim No :

Reference : 0720 -21905

Policy No :

	Amount
To proceed on lump sum repair	S\$ 3600.00

E. & O. E.

Total : S\$ 3600.00

GST @ 7% : S\$ 252.00

Amount Due : S\$ 3852.00

  
for FASTECH AUTO PTE LTD

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 19 October 2020 2:01 PM  
**To:** Merina Chia  
**Subject:** RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Dear Merina,

Noted. We will proceed to close and submit payment package to you soon.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]

**Sent:** Monday, 19 October 2020 10:48 AM

**To:** Jia Le (LKK Auto)

**Subject:** RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Dear Jia Le,

Please take note that we had received signed DV from Fastech.

Please let us have your survey invoice for closure.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

**As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.**

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

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**From:** Merina Chia

**Sent:** Monday, 14 September 2020 4:03 PM

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Dear Jia Le,

Your approval to negotiate from **\$4,092.00-\$4,252.00**.

- Loss of use - \$60-\$100 x 4 days

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Thursday, 3 September 2020 4:12 PM

**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Claim No: D20002970MFSH

LKK Ref: CC6/FCI20007678/Uda3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHD 8601Y AND GBE 641A ON 27/07/2020**

We refer to the above matter.

We seek your approval to offer Third Party repairer "FASTECH AUTO PTE LTD" at \$4,332.00(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 14,810.94	\$ 3,852.00
2. Loss of Use (4days x \$150)	\$ 600.00	\$ 480.00 (4days x \$120)
Total	\$ 15,410.94	\$ 4,332.00

Surveyor recommended 04 days for repair

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

**Sent:** Tuesday, 25 August 2020 4:23 PM

**To:** Jia Le (LKK Auto)

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Dear Jia Le,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of MS&AD Insurance Group**

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We appreciate your kind understanding. Stay safe.**

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Tuesday, 25 August 2020 4:02 PM  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Dear Merina,

Enclosed herewith the prelim report and third party estimate for your reference.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

**Sent:** Tuesday, 25 August 2020 3:35 PM

**To:** Jia Le (LKK Auto)

**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Dear Jia Le,

Please let us have a copy of prelim report before we comment on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Monday, 17 August 2020 4:47 PM  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>  
**Subject:** RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20002970MFSH // Our ref: CC6/FCI20007678/Uda3 [ACCIDENT INVOLVING SHD8601Y AND GBE641A ON 27/07/2020]

Claim No: D20002970MFSH  
LKK Ref: CC6/FCI20007678/Uda3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHD 8601Y AND GBE 641A ON 27/07/2020**

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]  
**Sent:** Monday, 17 August 2020 3:53 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8601Y (OI : D20002970MFSH) and GBE641A (TP : LKK REF - CC6/FCI20007678/Uda3) on 27/07/2020

Dear Jia Le,

Attached insured's GIA report for your perusal.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Monday, 17 August 2020 10:32 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8601Y (OI : FCI - TBA) and GBE641A (TP : LKK REF - CC6/FCI20007678/Uda3) on 27/07/2020

Dear Merina,

Kindly let us have a copy of insured GIA report for our reference.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 29 July 2020 12:53 PM

**To:** Motor Claims

**Cc:** Jia Le (LKK Auto); Admin A

**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8601Y (OI : FCI - TBA) and GBE641A (TP : LKK REF - CC6/FCI20007678/Uda3) on 27/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBE 641A at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)