

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Saturday, 25 July, 2020 12:38 AM  
**To:** assignments  
**Cc:** Claims Dept of CTI; han.kwan.yong@simerdarby.com.sg  
**Subject:** RE: OUR REF: SNM20D202389/SML9735L/CHNGPW / FW: SML9735L / 7A28326 (OD CLAIM)  
**Attachments:** SAS ACCIDENT REPORT.pdf; CI, NRIC & DRIVING LICENSE.pdf; estimate quotation.pdf  
**Importance:** High

Without Prejudice

Dear LKK

Please assist to liaise with workshop and arrange OD survey.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng  
Executive  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Friday, 24 July 2020 11:15 AM  
To: han.kwan.yong@simerdarby.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>  
Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: OUR REF: SNM20D202389/SML9735L/CHNGPW / FW: SML9735L / 7A28326 (OD CLAIM)

Dear Sir,

Kindly note Adeline Chng is case handler.

Dear Adeline,

OD claim.

Thank you.

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Thank you

Chong Boon Sen  
Claims Department

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-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Sent: Friday, July 24, 2020 10:52 AM  
To: Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
Subject: FW: SML9735L / 7A28326 (OD CLAIM)

Pls assist

-----Original Message-----

From: Han Kwan Yong <[han.kwan.yong@simedarby.com.sg](mailto:han.kwan.yong@simedarby.com.sg)>  
Sent: Friday, July 24, 2020 10:09 AM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Subject: SML9735L / 7A28326 (OD CLAIM)

Dear Sirs,

Attached files copy of the relevant documents for your perusal.

Please let us have your assignment in order to make arrangement with your insured for survey and repair.

Thank you.

Regards,

Han K.Y.

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