

Jia Le (LKK Auto)

From: Sharon Ten <sharon@ow.sg>
Sent: Monday, 17 August 2020 8:39 AM
To: Su Li (LKK Auto); Jia Le (LKK Auto)
Cc: Admin A; Kaitlyn Chio; Lily Loi; Ling Ting An; Ong Hock Kong
Subject: RE: TP Claims / Arrange Survey - Accident involving SLU5870U & SMC4911A on 21/07/2020 (AIG) LKK REF : CC6/AIG20007672/Kds3

Without Prejudice

Dear Officer,

Our client would like to withdraw the claim.

Thank you.

Best Regards,

Sharon Ten (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.
Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

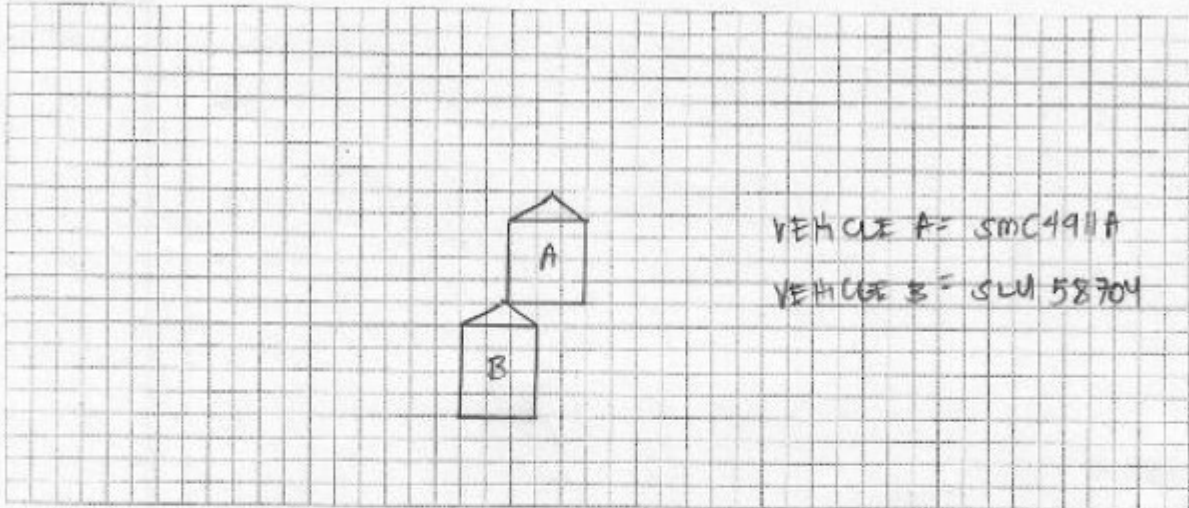
From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 30 July 2020 1:36 PM
To: Sharon Ten <sharon@ow.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>
Subject: RE: TP Claims / Arrange Survey - Accident involving SLU5870U & SMC4911A on 21/07/2020 (AIG) LKK REF : CC6/AIG20007672/Kds3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

While I was reversing to park my car, I hit SLU 5870U
front bumper. I then move forward & off my engine to check
on SLU 5870U if there's any damages. I noticed there were
some scratches on the front bumper which is near to the
plate number. I then place a note on the windscreen
Hi, I am the owner of SMC4911A. Please call me at 92384487.

Please note that for liability, claim negotiation and settlement, please contact Jia Le via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Thursday, 30 July 2020 1:28 PM

To: Su Li (LKK Auto); Jia Le (LKK Auto)

Cc: Admin A; Kaitlyn Chio; Lily Loi; Ling Ting An; Ong Hock Kong

Subject: RE: TP Claims / Arrange Survey - Accident involving SLU5870U & SMC4911A on 21/07/2020 (AIG)

Without Prejudice

Dear Su Li,

Have your insured reported?

Kindly advise on the liability as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 28 July 2020 3:33 PM

To: Sharon Ten <sharon@ow.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: TP Claims / Arrange Survey - Accident involving SLU5870U & SMC4911A on 21/07/2020 (AIG)

Without Prejudice

Dear Sharon,

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Jia Le via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Tuesday, 28 July 2020 3:18 PM

To: Su Li (LKK Auto)
Cc: Admin A; Kaitlyn Chio; Lily Loi; Ling Ting An; Ong Hock Kong; Jia Le (LKK Auto)
Subject: RE: TP Claims / Arrange Survey - Accident involving SLU5870U & SMC4911A on 21/07/2020 (AIG)

Without Prejudice

Dear Officer,

Has your insured reported?

Kindly advise on the liability as soon as possible.

Thank you.

Best Regards,

Sharon Ten (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Branch: 9A Serangoon North Ave 5 Singapore 554500 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011
Branch: 452 Tagore Industrial Ave Singapore 787823 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.
Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 27 July 2020 10:09 AM
To: Sharon Ten <sharon@ow.sg>
Cc: Admin A <admin-a@lkkauto.com>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Lily Loi <lily.loi@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: TP Claims / Arrange Survey - Accident involving SLU5870U & SMC4911A on 21/07/2020 (AIG)

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Jia Le via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Sharon Ten [<mailto:sharon@ow.sg>]

Sent: Saturday, 25 July 2020 1:52 PM

To: assignments

Cc: Admin A; Kaitlyn Chio; Lily Loi; Ling Ting An; Ong Hock Kong

Subject: TP Claims / Arrange Survey - Accident involving SLU5870U & SMC4911A on 21/07/2020 (AIG)

Your Ref: SMC4911A

Our Ref: SLU5870U

Dear Officer,

Has your insured reported?

Please arrange for survey.

Location: 9A Serangoon North Avenue 5

***Please avoid 1PM - 2PM*

Thank you.

Best Regards,

Sharon Ten (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 **Fax:** (+65) 6472 2112

Tel: (+65) 6484 9919 **Fax:** (+65) 6481 1011

Tel: (+65) 6452 6868 **Fax:** (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.