

**Summer Lee (LKK Auto)**

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 24 July, 2020 6:24 PM  
**To:** Wei Shong; CLAIMS@TLSGROUP.COM.SG; 'assignments'  
**Cc:** caymen@tlmotor.com.sg; SUR  
**Subject:** RE: SNM20D202564/SJD78L/TANKL / FW: Arrange survey - Accident Involving SLZ2718X (TLM) and SJD78L (China Taiping) on 22.07.2020  
**Attachments:** img-723161830.pdf

**WITHOUT PREJUDICE**

Dear Wei Shong,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Wei Shong <wei.shong@tlmotor.com.sg>  
**Sent:** Friday, July 24, 2020 1:04 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; CLAIMS@TLSGROUP.COM.SG  
**Cc:** caymen@tlmotor.com.sg  
**Subject:** RE: SNM20D202564/SJD78L/TANKL / FW: Arrange survey - Accident Involving SLZ2718X (TLM) and SJD78L (China Taiping) on 22.07.2020

Without Prejudice

Dear Kah Leong,

We select LKK Auto - Marcus Chua to survey our client vehicle.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
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<http://www.tlmotor.com.sg>

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Friday, July 24, 2020 12:41 PM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); [caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg); [CLAIMS@TLSGROUP.COM.SG](mailto:CLAIMS@TLSGROUP.COM.SG)

**Subject:** RE: SNM20D202564/SJD78L/TANKL / FW: Arrange survey - Accident Involving SLZ2718X (TLM) and SJD78L (China Taiping) on 22.07.2020

## Without Prejudice

Dear William,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, July 24, 2020 9:05 AM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); [caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg); [CLAIMS@TLSGROUP.COM.SG](mailto:CLAIMS@TLSGROUP.COM.SG); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202564/SJD78L/TANKL / FW: Arrange survey - Accident Involving SLZ2718X (TLM) and SJD78L (China Taiping) on 22.07.2020

Dear Kah Leong,

Please conduct PRS for **SLZ2718X. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Tan Kah Leong 63896193.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Wei Shong <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Sent:** Thursday, July 23, 2020 4:06 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Caymen' <[caymen@tlmotor.com.sg](mailto:caymen@tlmotor.com.sg)>; [claims@tlmotor.com.sg](mailto:claims@tlmotor.com.sg)  
**Subject:** Arrange survey - Accident Involving SLZ2718X (TLM) and SJD78L (China Taiping) on 22.07.2020

Your Ref: SJD78L

Our Ref: SLZ2718X

DOA: 22.07.2020

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

**Please arrange for survey as soon as possible, vehicle in our premises.**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

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