

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2007-094

Your Ref : SKR5710B, SGP3740K

Date : 11.August 2020

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5860R AND SKR5710B, SGP3740K ON 23/07/20 11:50 AM
ALONG ANG MO KIO AVENUE 1**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,222.50
2.	Loss of Rental for <u>8</u> days @ \$ <u>95.04</u> per day	\$	760.32
3.	Loss of Income for <u>8</u> days @ \$ <u>50</u> per day	\$	400.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,390.31

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver
Certificate of Insurance
Original final repair bill

Rental rate and mileage records
Authorization To Act
LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5860R and SKR5710B, SGP3740K along ANG MO KIO AVENUE 1 on 23/07/20 11:50 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 11 (day) of August 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$8,200.00 (Global Sum) for vehicle no. SHC 5860R that was damaged pursuant to the accident which occurred on 23/07/2020 (date) along ANG MO KIO AVE 1 involving vehicle no/s SKR 5710B.

This is pursuant to the inspection conducted on 24/07/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHC 5860R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 5860R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of Feb (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2007-232 DATE : 31. July 2020 REFERENCE NO : AAD2007-094 TERMS : Net 30 Days DUE DATE : 30. August 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5860R;DOA 23.7.20(LUMP SUM-20)	1	7,222.50	7,222.50

Total SGD Excl. GST : 6,750.00**7% GST : 472.50******** SEVEN THOUSAND TWO HUNDRED TWENTY TWO AND FIFTY SGD ONLY************Total SGD Incl. GST : 7,222.50**

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

11 August, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 23/07/20 11:50 AM at ANG MO KIO AVENUE 1

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5860R. The taxi was hired to YONG MONG CHENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.04 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

23-07-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2007-094	Accident Date 23-07-2020
7/23/2020 15:55	7/30/2020 11:30	SHC5860R

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 23 Jul 2020 / 17:05:52

Receipt Date/Time : 23 Jul 2020 / 17:05:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200723-002745

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBH5192E				
As at 22 Jul 2020/13:20:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - GBH5192E Enquiry Fee 20200723170407202968	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKR5710B				
As at 23 Jul 2020/11:50:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SKR5710B Enquiry Fee 20200723170407246379	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Sunday, August 9, 2020 3:35 PM
To: shinkianchong@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT BETWEEN SHC 5860R & SKR 5710B/OTHERS ON 23/07/2020

Our Ref: CC3/AIG20007666/Kks3

CHONG SHIN KIAN
[POLICY HOLDER]

Dear Sir/ Madam,

ACCIDENT BETWEEN SHC 5860R & SKR 5710B/OTHERS ON 23/07/2020

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.


Please call/e-mail us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	27 Jul 2020 09:17	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
2	27 Jul 2020 09:17	Clim Veh Model Changed	(205736) RENAULT LATITUDE 2.0 L DCI AUTO D/AB 4DR (A).	[A] Lee Su Li
3	27 Jul 2020 09:17	Clim Created	Reg No: SHC5860R. Acct Date: 2020/07/23. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lee Su Li
4	27 Jul 2020 09:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	27 Jul 2020 09:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/06	[A] Lee Su Li
6	27 Jul 2020 09:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	27 Jul 2020 09:17	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	27 Jul 2020 09:17	Label Added	(23):Express.	[A] Lee Su Li
9	27 Jul 2020 09:17	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
10	30 Jul 2020 14:00	Clim Registration Modified	Sum Insured:->5000000.00.	[I] AIG OneClaim Integration User
11	28 Jan 2021 08:49	Adj Rpt Initiated		[A] HUEY YON
12	28 Jan 2021 08:49	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] HUEY YON
13	28 Jan 2021 08:49	Clim Dtl Modified	JPJ Reg. Date: -> 2015/03/06.	[A] HUEY YON
14	28 Jan 2021 08:49	Clim Details Notified		[A] HUEY YON
15	30 Jan 2021 13:36	Adj Mandate Request	Cur.Req:8245.23:Liability: 100%(BOLA 28) *Quantum: (a)CORw/GST: \$7,222.50 + (b)LOR(7days x \$9 5.04): \$665.28 + (c)LOI(7days x \$50):\$350.00 +(d)LTA Search: \$7.45 = Total: \$8,245.23 *7 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
16	01 Feb 2021 11:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/06	[I] Yong, Joanne
17	01 Feb 2021 11:30	Adj Mandate Set	Approved:8245.23.	[I] Yong, Joanne

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2549069	30 Jul 2020 11:39:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC5860R	SKR5710B	11.00
2665417	28 Jan 2021 08:49:17	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC5860R	SKR5710B	11.00

