

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 24 December 2020 9:32 AM  
**To:** 'Desmond Toh'  
**Cc:** Admin A  
**Subject:** RE: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3  
**Attachments:** DV\_SMT5325X.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return it in colour via email to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Desmond Toh <desmondtoh@honda.com.sg>  
**Sent:** Wednesday, 23 December 2020 9:29 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3

Dear Hsiao Tong,

We have accepted the offer.

Best Regards,

Desmond Toh  
Contact No: 6514 5848  
Kah Motor Co. Sdn. Bhd.  
8 Mandai Estate Singapore 729905

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Monday, 21 December 2020 10:05 am  
**To:** Desmond Toh <desmondtoh@honda.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Without Prejudice**

Hi Desmond,

We are of the view that our offer is reasonable as our surveyor recommended 7 repair days and we have offered up to total 10 days(included weekends).

Please re-consider our offer. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>  
**Sent:** Thursday, 17 December 2020 9:16 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3

Dear Hsiao Tong,

We are unable to accept your LOU offer, kindly consider the addition 2 days due to weekend.

Thank you.

Best Regards,

Desmond Toh  
Contact No: 6514 5848  
Kah Motor Co. Sdn. Bhd.  
8 Mandai Estate Singapore 729905

---

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 17 December 2020 7:55 am

**To:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

#### **Without Prejudice**

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,318.64
2. Loss of Use (10days x \$60.00)	\$ 600.00
<b>Total</b>	<b>\$ 8,918.64</b>

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>

**Sent:** Wednesday, 16 December 2020 11:37 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3

Dear Hsiao Tong,

Any outcome on the above case.

Best Regards,

Desmond Toh

Contact No: 6514 5848

Kah Motor Co. Sdn. Bhd.

8 Mandai Estate Singapore 729905

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 3 December 2020 4:34 pm

**To:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Hi,

We acknowledge receipt of your email dated 03/12/2020.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>

**Sent:** Thursday, 3 December 2020 3:27 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: SMT5325X - TP CLAIM AGAINST SHC8985U DOA: 22.07.2020 // LKK Ref: CC4/III20007665/pa3

Your Ref: SHC8985U

Our Ref: SMT5325X

M/s: **India International Insurance Pte Ltd**

C/o: **LKK Auto Consultants Pte Ltd**

64 Cecil Street #04-00 & #05-00

IOB Building

Singapore 049711

Dear All,

Above is the attached document for third party direct settlement claim.

Kindly provide us your finalized settlement & payment as your soonest.

Will appreciate your response after receiving this email.

Best Regards,

Desmond Toh

Contact No: 6514 5848

Kah Motor Co. Sdn. Bhd.

8 Mandai Estate Singapore 729905

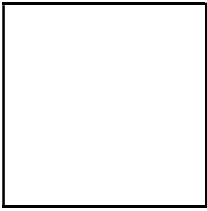
---

**From:** Printer Service <[printservice@honda.com.sg](mailto:printservice@honda.com.sg)>

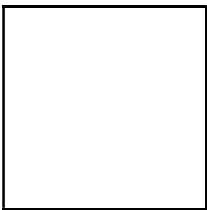
**Sent:** Thursday, 3 December 2020 3:11 pm

**To:** Desmond Toh <[desmondtoh@honda.com.sg](mailto:desmondtoh@honda.com.sg)>

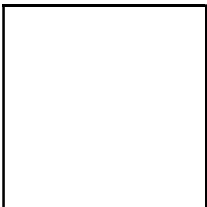
**Subject:** Attached Image



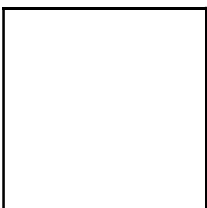
Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended

recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.