

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 25 August 2020 3:34 PM
To: Admin-D (LKKAUTO); 'Ye, Yong Kang Melvin'; SUR; assignments; Chua, Gek Tiang Ruth
Cc: 'Teo, Grace'
Subject: RE: Ref : CMTD2002191/RUC RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020
Attachments: PRELI ADVISED.pdf

Dear Ruth,

Enclosed preliminary revised of vehicle SLR 597H
Date of survey: 24/7/20
Number of days (estimated) : 10 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 27 July 2020 4:23 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2002191/RUC RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020

Dear Ruth,

Please be informed that we have inspected the vehicle SLR 597H on 24/7/2020.

We are pending estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 24 July 2020 3:29 PM
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'Jason' <Jason@fastechauto.com.sg>; 'Ong Shiyong' <shiyong.ong@fastechauto.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Lina Pang' <Lina.pang@fastechauto.com.sg>

Subject: RE: Ref : CMTD2002191/RUC RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020

Dear Sir/Madam,

Thank you for the assignment.

According to the repairer vehicle number for survey is SLR597H.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Friday, 24 July, 2020 3:18 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: Ref : CMTD2002191/RUC RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020

Without Prejudice

Dear LKK Auto,

Please make the arrangement to survey for SKK7339P by Mr Marcus Chua on a Without Prejudice Basis and revert with your preliminary report upon completion of survey to my colleague, Ruth.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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From: Lina Pang <Lina.pang@fastechauto.com.sg>

Sent: Friday, July 24, 2020 3:13 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2002191/RUC RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

Please arrange (Mr. Marcus Chua- LKK Auto Consultant Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards,

Lina

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]

Sent: Friday, July 24, 2020 2:55 PM

To: Lina Pang <Lina.pang@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: RE: Ref : CMTD2002191/RUC RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020

Resend

From: Ye, Yong Kang Melvin **On Behalf Of** Claims - Motor Survey

Sent: Friday, July 24, 2020 2:48 PM

To: 'Lina Pang' <Lina.pang@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiying.ong@fastechauto.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Ref : CMTD2002191/RUC RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020

Our Reference : CMTD20021

Your Reference: SLR597H

Without Prejudice

Date: 24/07/2020

Attention:

FASTECH AUTO PTE LTD

Dear Lina,

ACCIDENT INVOLVING SLR597H & GBE6570G ON 24.07.2020

We refer to your Notice of Accident dated 24/07/2020.

Please be informed that Ms Ruth Chua is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong	
		Marcus Chua	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Lina Pang <Lina.pang@fastechauto.com.sg>
Sent: Friday, July 24, 2020 1:50 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiying <shiyong.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLR 597H DOA: 24.07.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: GBE 6570G.

Date of accident: 24/07/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SLR 597H.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Lina
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520