

## Summer Lee (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 24 July, 2020 2:34 PM  
**To:** Ruby Ong; 'assignments'  
**Cc:** Claims Dept of CTI; SUR  
**Subject:** RE: SNM20D202523/SMD2078M/TANKL REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5545G [OUR REF. TCL.RO.50246.20.shm]

### WITHOUT PREJUDICE

Dear Ruby,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Friday, July 24, 2020 2:29 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM20D202523/SMD2078M/TANKL REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5545G [OUR REF. TCL.RO.50246.20.shm]  
**Importance:** High

WITHOUT PREJUDICE  
SAVE AS TO COSTS

Dear Sir / Mdm

We refer to your email of even date.

Our client is agreeable to appoint **Marcus Chua** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **GBF 5545G**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **Siong Hai Motor & Trading**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : **Mr Ah Huat (H/P : 6555 7272)**

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416

**Tel : 6533 0212 ext 254**

**Fax : 6338 3536 / 6533 0313**

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, 24 July 2020 2:22 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D202523/SMD2078M/TANKL REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5545G [OUR REF. TCL.R0.50246.20.shm]

### **Without Prejudice**

Dear Ruby,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Friday, July 24, 2020 12:48 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** RE: SNM20D202523/SMD2078M/TANKL REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5545G [OUR REF. TCL.R0.50246.20.shm]  
**Importance:** High

**WITHOUT PREJUDICE**

Dear Boon Sen

To date, our client's vehicle has still not the PRI.

Kindly revert with your list urgently.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 254**  
Fax : 6338 3536 / 6533 0313  
[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Ruby Ong  
**Sent:** Wednesday, 22 July 2020 1:51 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** RE: SNM20D202523/SMD2078M/TANKL REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5545G [OUR REF. TCL.R0.50246.20.shm]

Dear Boon Sen

The repairs will be done by Siong Hai Motor as informed earlier.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

**Tel : 6533 0212 ext 254**

Fax : 6338 3536 / 6533 0313

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 22 July 2020 1:04 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202523/SMD2078M/TANKL REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5545G [OUR REF. TCL.R0.50246.20.shm]

Dear Ruby,

Spoke to Mr Huat from Siong Hai Motor earlier.

He mentioned final workshop doing repair at Siong Hai Motor.

Kindly confirm before we proceed pri.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Wednesday, July 22, 2020 12:14 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR GBF 5545G [OUR REF. TCL.R0.50246.20.shm]  
**Importance:** High

Your ref : SMD 2078M  
Our ref : TCL.ro.50246.20.shm

**WITHOUT PREJUDICE**

22 July 2020

**China Taiping Insurance Co (Singapore) Pte Ltd**

**By Email Only**

Motor Claims Department  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

## **VERY URGENT**

Dear Sirs

**CLAIMANT: KINGSTAR (SINGAPORE) IINTERNATIONAL TRADE PTE LTD**

**NOTICE OF ACCIDENT & PRE-REPAIR SURVEY : ACCIDENT INVOLVING GBF 5545G, SMD 2078M & SLB 3124D ALONG TPE/SLE BEFORE EXIT 6 ON 17 JULY 2020 @ 2115HRS**

We are instructed by Kingstar (Singapore) International Trade Pte Ltd to notify you of a road traffic accident on 17 July 2020 at about 2115hrs along TPE/SLE before exit 6 involving our clients' vehicle registration number GBF 5545G and vehicle registration number SMD 2078M driven by your authorised driver at the material time.

As a result of the accident, our clients' vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, our client proposes to appoint Marcus Chua of LKK Auto Consultants Pte Ltd as the single joint expert to carry out the pre-repair survey for GBF 5545G.

Kindly contact the person-in-charge to make the necessary arrangements for the pre-repair survey of our clients' vehicle. Please be informed that our clients' vehicle is at :

Venue : **Siong Hai Motor & Trading**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : **Mr Ah Huat (H/P : 6555 7272)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our clients' right to claim for compensation for loss of use for your current request for re-survey.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

**Tel : 6533 0212 ext 278**

Fax : 6338 3536 / 6533 0313

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