

Shiau Chan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 24 July 2020 12:04 PM
To: 'Crystabelle Tan Gek Peng (ECICS, Claims)'; SUR; assignments
Subject: RE: Our Client's vehicle no. SMQ5274A (3MC) - YOUR INSURED - SJZ1759H (ECICS)- DOA 21/07/2020 TO ISSUE PRI (Our Ref : DQAG2000001H/CT)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Friday, 24 July, 2020 11:53 AM
To: Nancy Lam <nancy@crossbordersllc.com>; assignments <assignments@lkkauto.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: RE: Our Client's vehicle no. SMQ5274A (3MC) - YOUR INSURED - SJZ1759H (ECICS)- DOA 21/07/2020 TO ISSUE PRI (Our Ref : DQAG2000001H/CT)

WITHOUT PREJUDICE

Dear Nancy

We are not agreeable with your surveyor list and we will appoint LKK for the SJE.

Aside to LKK

Please assist to arrange survey for TPV.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190

Tel (65) 6337 4779

Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Nancy Lam [<mailto:nancy@crossbordersllc.com>]

Sent: Friday, 24 July, 2020 11:37 AM

To: Crystabelle Tan Gek Peng (ECICS, Claims)

Cc: Corene Chong; Celeste Ng; Tang Hui Ting

Subject: RE: Our Client's vehicle no. SMQ5274A (3MC) - YOUR INSURED - SJZ1759H (ECICS)- DOA 21/07/2020 TO ISSUE PRI (Our REF : DQAG2000001H/CT)

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

1. We refer to your email dated as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

1)	Dave Chang	Sincere Appraisal Services
2)	Ong Ah Keng Kent	KTO Automobile Assessors
3)	Alan Cheong	CL Appraiser Pte Ltd
4)	Yap Teck Chye	MC-Coy Appraiser Pte Ltd
5)	Andrew How	Prominent Appraiser Services
6)	Marc Ananda	United Appraisal and Management Pte Ltd
7)	Dennis Yap	PAL'S Appraiser Pte Ltd
8)	Yap Teck Lee	LCW Appraiser Pte Ltd
9)	Dixon Yeo	Treasure Appraiser Pte Ltd
10)	T.T. Rajan	ST Appraisal Services

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Friday, 24 July 2020 11:34 am
To: Nancy Lam <nancy@crossbordersllc.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: RE: Our Client's vehicle no. SMQ5274A (3MC) - YOUR INSURED - SJZ1759H (ECICS)- DOA 21/07/2020 TO ISSUE PRI (Our Ref : DQAG2000001H/CT)

WITHOUT PREJUDICE

Ref : DQAG2000001H/CT

Dear Nancy

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. Infiniti Appraisal Services
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 **Tel** (65) 6337 4779
Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Nancy Lam [<mailto:nancy@crossbordersllc.com>]
Sent: Wednesday, 22 July, 2020 2:05 PM
To: Crystabelle Tan Gek Peng (ECICS, Claims)
Cc: Corene Chong; Celeste Ng; Tang Hui Ting
Subject: RE: Our Client's vehicle no. SMQ5274A (3MC) - YOUR INSURED - SJZ1759H (ECICS)- DOA 21/07/2020 TO ISSUE PRI

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Crystabelle

Attached LTA search for your reference.

Please arrange the PRI.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>
Sent: Wednesday, 22 July 2020 11:27 am
To: Nancy Lam <nancy@crossbordersllc.com>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: RE: Our Client's vehicle no. SMQ5274A (3MC) - YOUR INSURED - SJZ1759H (ECICS)- DOA 21/07/2020 TO ISSUE PRI

WITHOUT PREJUDICE

Dear Nancy

We do not have any records of SJZ1759H.

Best regards

Crystabelle Tan

Senior Associate | Claims



DID (65) 6303 0190 **Tel** (65) 6337 4779
Email crystabelle_tan@ecics.com.sg **Web** www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Nancy Lam [<mailto:nancy@crossbordersllc.com>]
Sent: Tuesday, 21 July, 2020 5:19 PM
To: ECICS Claims
Cc: Corene Chong; Celeste Ng; Tang Hui Ting

Subject: Our Client's vehicle no. SMQ5274A (3MC) - YOUR INSURED - SJZ1759H (ECICS)- DOA 21/07/2020 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

Please find attached our PRI notice dated 21 July 2020 for your kind attention.

Thank You.

Regards
Nancy Lam
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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