

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 17 September 2020 11:30 am
To: Fong, Andy-SY
Cc: SUR; Koh, Victor-CK
Subject: FW: SJL6813A - Supplementary labour

Dear Andy,

Based on your instruction to refer email and re-adjust the labour due to mandate maintain in Merimen, kindly refer to the below email for the labour updated by our surveyor.

Kindly let us have your mandate approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 27 August 2020 1:45 pm
To: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SJL6813A - Supplementary labour

Dear Victor,

We refer to your below email above matter.

According to our surveyor, after discuss with Premium Service advisor, the labour of supplementary 1 revised as below.

Labour 1 – The labour \$ 1,400.00 need to be maintain due to safety issue (caught fire) to be dismantle before we start replace A - pillar with sill panel RHS. (Please see resurvey photos)

Labour 2 – Premium can accept adjust the labour to \$ 1,500.00.

Labour 3 – Accept adjust the spray labour to \$ 1,100.00.

The damage photos of fender support (wheelhouse) submitted in Merimen. Please refer to the photo no. 221 – 229 in Merimen.

Kindly let us have your mandate approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
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From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Friday, 14 August 2020 1:45 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SJL6813A - Supplementary labour

Hi,

Labour to be adjusted before mandate approve.

Damage photos of fender support (wheelhouse) to be submitted – where is the damage photos? Labour is given for repair.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, August 14, 2020 10:08 AM
To: Koh, Victor-CK
Cc: SUR
Subject: [EXTERNAL] RE: SJL6813A - Supplementary labour

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Refer to your below email above matter. Our surveyor still negotiate the repair cost with Premium.

We are seeking your approval of the supplementary 2.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 6 August 2020 3:42 pm
To: SUR <sur@lkkauto.com>
Subject: RE: SJL6813A - Supplementary labour

TO REMOVE AND REINSTALL RHS FRONT SEAT, FLOOR CARPETS, ELECTRONIC COMPONENTS AND FUSE TRAYS- not necessary this labour for replacement of side sill.

From: Koh, Victor-CK
Sent: Thursday, August 06, 2020 3:36 PM
To: SUR
Subject: SJL6813A - Supplementary labour

Hi,

TO CUT OUT AND WELD RHS A-PILLAR AND RHS SILL PANEL – replacement of a pillar at 2 day \$1000.
TO RESPRAY RHS A-PILLAR AND RHS SILL PANEL AND DOOR ENTRANCES – Spray paint at 2 panel \$1100.
Damage photos of fender support (wheelhouse) to be submitted.
B/f paint needed.
Kindly adjust labour in report.

Thanks & Regards

Victor Koh
AIG
Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

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