

Our Ref : T 0720 / SHD7268H /WT/CK(st)
Your Ref :
Date : 11-Aug-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

COMFORTDELGRO
ENGINEERING

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD7268H YOUR INSURED CB 6951U
AND OTHER ON 21-Jul-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD7268H which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : CB 6951U we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,172.72
6	3 days Loss of Rental @ \$ 126.47 per day	\$ 379.41
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 3,559.62

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 3,799.62

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : CB 6951U
- c) GIA / Police report/s of : SHD7268H
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - () PIR (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Catherine Koh
CDGE Claims Department
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHD7268H , CB6951U ON 21-Jul-20 06:45
ALONG TAKEDA SINGAPORE MANUFACTURING EXTRANCE
@ WOODLANDS INDUSTRIAL PARK D ST 2

I / We **RAHMAT B SURATMAN** (Hirer) NRIC No.: **SXXXX365F**

and/or (Relief) NRIC No.: **SXXXX365F**

Taxi Number **SHD7268H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Jul-2020**

Name of Hirer **RAHMAT B SURATMAN**

Hirer NRIC **SXXXX365F**

Signature :



Address **603 WOODLANDS DRIVE 42 #05-41**
730603

Contact No. **83585933**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00004472005

Claim No : SNM20D202546

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$3,620.00

DOLLARS THREE THOUSAND SIX HUNDRED AND TWENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 7268H

Insured Vehicle No. : CB 6951U

Date of Loss : 21/07/2020

Place of Accident : AKEDA SINGAPORE MANUFACTURING ENTRANCE @ WOODLANDS

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AIK SHEN BUS SERVICE

Driver Name : ZHOU JUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 3,620.00
	=====
TOTAL	S\$ 3,620.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

13/11/2020

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD7268H

INV. NO/DATE
91516805 29.07.2020

MAKE
TOYOTA

JOB NO.
305412122

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
27.11.2018

DATE/TIME IN
21.07.2020 08:05

CHASSIS CODE
JTDKB3FU003077481

Description : 3P 21.07.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2282	PRIG4 COVER REAR BUMPER%	1	458.60	25.00	343.95
0002	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER CENTER	1	552.60	25.00	414.45
0003	04-01-0302-3937	PRIG4 RETAINER RR BUMPER SIDE RH	1	112.70	25.00	84.52
0004	04-01-0302-2965	PRIG4 FILLER-REAR BUMPER EXTENSION RH	1	232.00	25.00	174.00
0005	04-01-0302-2267	PRIVC BUMPER PIECE	10	2.20	25.00	16.50
0006	04-01-0302-2286	PRIG4 COVER REAR BUMPER-TOW HOOK COVER	1	82.70	25.00	62.02
0007	04-01-0302-0795	PRIG4 LENS AND BODY REAR LAMP LOWER RH	1	548.40	25.00	411.30
0008	04-01-0302-0585	PRIG4 LENS & BODY RR COMBINATION LAMP RH	1	557.90	25.00	418.42

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91516805	3,172.72	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD7268H

INV. NO/DATE
91516805 29.07.2020

MAKE
TOYOTA

JOB NO.
305412122

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
27.11.2018

DATE/TIME IN
21.07.2020 08:05

CHASSIS CODE
JTDKB3FU003077481

S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	04-01-0302-1150	PRIG4 BUMPER PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL			:			1,975.16

JOB NATURE

0001	PB	PANEL BEATING		320.00		320.00
0002	SP	SPRAYPAINT CHARGE		400.00		400.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
0004	L	REMOVE/REFIX REVERSE SENSOR		30.00		30.00
0005	L	REMOVE/REFIX UPHOLSTERY ETC		60.00		60.00
0006	20-05	RENEW ADVERTISEMENT STICKER-R/BUMPER		50.00		50.00
0007	20-05	RENEW ADVERTISEMENT STICKER-R/FENDER		100.00		100.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS TO PREVENT THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED ON OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91516805	3,172.72	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD7268H

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
27.11.2018

CHASSIS CODE
JTDKB3FU003077481

INV. NO/DATE
91516805 29.07.2020

JOB NO.
305412122

ODOMETER READING

DATE/TIME IN
21.07.2020 08:05

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL :					990.00

Items total	2,965.16
Add GST @ 7.000 %	207.56
Invoice amount	3,172.72

Issued by : CHEWBEELENG 29.07.2020 09:47:45
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE PROVIDED AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUPPLY DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91516805	3,172.72	

Our Ref: CT20070267

Date: 28 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/07/2020 @ 06:45 hrs
ALONG TAKEDA SINGAPORE MANUFACTURING ENTRANCE
@ WOODLANDS INDUSTRIAL PARK D ST 2
INVOLVING CB6951U

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD7268H** (the "Taxi"). The Taxi was hired to **RAHMAT B SURATMAN IC NO SXXXX365F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

CB6951U 21 Jul 2020 / 06:45:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI20007622/T1ea3

05 OCT 2020

AIK SHEN BUS SERVICE
337 WOODLANDS AVENUE 1
#07-531 WOODLANDS VIBES
SINGAPORE 730337

Dear Sir/Madam,

ACCIDENT INVOLVING CB 6951U AND SHD 7268H ON 21/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

asher

Asher
Case Handler
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

RE: SNM20D202546/C02/CB6951U/THAMYL / FW: [MANDATE REQUEST] Re: SNM20D202546/CB6951U/THAMYL - Accident Involving CB6951U (OI : CTI - TBA) and SHD7268H (TP : LKK REF - CC3/CTI20007622/T1ea3) on 21/07/2020

Pauline Tham <pauline.tham@sg.cntaiping.com>

Thu 11/12/2020 12:24 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

[Confidential]

Hi Asher

Please proceed as follows :

Amount Revised

\$ 3,172.72

\$ 316.18 (2.5days x \$126.47)

\$ 125.00 (2.5days x \$50)

\$ 7.49

\$ 3,621.39

Thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, November 3, 2020 11:49 AM

To: Angie Foo <angie.foo@sg.cntaiping.com>

Subject: O/R: SNM20D202546/C02/CB6951U/THAMYL / FW: [MANDATE REQUEST] Re: SNM20D202546/CB6951U/THAMYL - Accident Involving CB6951U (OI : CTI - TBA) and SHD7268H (TP : LKK REF - CC3/CTI20007622/T1ea3) on 21/07/2020

LOD.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 3 November 2020 10:42 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D202546/CB6951U/THAMYL - Accident Involving CB6951U (OI : CTI - TBA) and SHD7268H (TP : LKK REF - CC3/CTI20007622/T1ea3) on 21/07/2020

Your ref : SNM20D202546

Our ref : CC3/CTI20007622/T1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party stationary vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,621.39 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,031.09	\$ 3,172.72
2. Loss of Rental (3days x \$126.47)	\$ 379.41	\$ 316.18 (2.5days x \$126.47)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 125.00 (2.5days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 5,657.99	\$ 3,621.39

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Sunday, July 26, 2020 9:25 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202546/CB6951U/THAMYL - Accident Involving CB6951U (OI : CTI - TBA) and SHD7268H (TP : LKK REF - CC3/CTI20007622/T1ea3) on 21/07/2020

Hi Mei Kwan

OI report attached.

NOTICE :

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI
Sent: Thursday, July 23, 2020 10:00 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: O/R: SNM20D202546/CB6951U/THAMYL - Accident Involving CB6951U (OI : CTI - TBA) and SHD7268H (TP : LKK REF - CC3/CTI20007622/T1ea3) on 21/07/2020

Dear Pauline,

Please revert LKK.

Note: officer in charge – Pauline 63896541.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, July 23, 2020 6:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving CB6951U (OI : CTI - TBA) and SHD7268H (TP : LKK REF - CC3/CTI20007622/T1ea3) on 21/07/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 7268H at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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