

Summer Lee (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 23 July, 2020 2:56 PM
To: assignments
Subject: FW: SNM20D202509/C02. Y/R: SLZ2654X / YP9676K TP CLAIM DOA:20.07.2020

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Thursday, 23 July, 2020 11:59 AM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SNM20D202509/C02. Y/R: SLZ2654X / YP9676K TP CLAIM DOA:20.07.2020

Dear Sirs

Please attend to PRI.

We shall negotiate the claim on Direct Settlement with the workshop.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Edwin Abcede Caina [<mailto:edwin.caina@cyclecarriage.com.sg>]
Sent: Tuesday, 21 July 2020 11:21 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: RE: SNM20D202509/C02. Y/R: SLZ2654X / YP9676K TP CLAIM DOA:20.07.2020

Hi Cecilia,

We get Mohd Taufikh to survey our client vehicle.

Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Tuesday, July 21, 2020 10:55 AM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De
<andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua
<kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: SNM20D202509/C02. Y/R: SLZ2654X / YP9676K TP CLAIM DOA:20.07.2020

This email was sent from outside of your organisation

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.
We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive
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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, 21 July 2020 10:47 AM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; andre.chow@cyclecarriage.com.sg; coco.lu@cyclecarriage.com.sg; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202509/YP9676K/LOWCT / Y/R: SLZ2654X / YP9676K TP CLAIM DOA:20.07.2020 / BOON SEN

Dear Cecilia,

Please conduct PRS for **SLZ2654X. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

***** Kindly quote our reference number when replying.**

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email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Monday, July 20, 2020 6:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: SLZ2654X / YP9676K TP CLAIM DOA:20.07.2020

Officer in Charge,

May we check for the liability of accident?

Best Regards,

Edwin Caina
Advisor- Customer Service



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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Monday, July 20, 2020 6:15 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: scan to email

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