

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 27 August 2020 1:49 PM
To: Admin-D (LKKAuto); 'Teo, Grace'; 'Chan, Shu Hui Agnes'; assignments; SUR
Subject: RE: LKK \ CMTD2002132/AGC - SML3099D & SMF9554Z ACC ON 17.07.20 (Our Ref : HL/SHM/12187/20/ck)
Attachments: PRELI ADVISED.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle SMF 9554Z
Date of survey: 23/7/20
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Thursday, 23 July 2020 3:38 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2002132/AGC - SML3099D & SMF9554Z ACC ON 17.07.20 (Our Ref : HL/SHM/12187/20/ck)

Dear Agnes,

Please be informed that we have inspected the vehicle SMF 9554Z on 23/7/2020.

We are pending estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 23 July 2020 2:56 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'G S Lim & Partners' <gslimlaw@singnet.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>
Subject: RE: LKK \ CMTD2002132/AGC - SML3099D & SMF9554Z ACC ON 17.07.20 (Our Ref : HL/SHM/12187/20/ck)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 23 July, 2020 2:53 PM

To: G S Lim & Partners <gslimlaw@singnet.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: LKK \ CMTD2002132/AGC - SML3099D & SMF9554Z ACC ON 17.07.20 (Our Ref : HL/SHM/12187/20/ck)

Without Prejudice

Our Reference: CMTD2002132/AGC

Your Reference: HL/SHM/12187/20/ck

Hi Sir/Mdm,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SMF9554Z** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: G S Lim & Partners [<mailto:gslimlaw@singnet.com.sg>]

Sent: Thursday, July 23, 2020 2:48 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: PRI \ CMTD2002132/AGC - SML3099D & SMF9554Z ACC ON 17.07.20 (Our Ref : HL/SHM/12187/20/ck)

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Re-send

From: G S Lim & Partners [<mailto:gslimlaw@singnet.com.sg>]

Sent: Wednesday, 22 July, 2020 3:30 PM

To: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>

Subject: PRI \ CMTD2002132/AGC - SML3099D & SMF9554Z ACC ON 17.07.20 (Our Ref : HL/SHM/12187/20/ck)

Without Prejudice

Dear Sirs,

Kindly appoint Mr Marcus Chua Kang Seng from M/s LKK Auto Consultants Pte Ltd to attend to the pre-repair survey of our client's vehicle SMF 9554Z.

Please contact and liaise with the workshop directly to arrange for the pre-repair survey and obtain the requisite documents from them.

Workshop	Siang Hui Motor Works
Address	Blk 3006 Ubi Road 1 #01-338 Singapore 408700
Contact Person	Mr Tay
Tel No.	9630 9032

Thank you.

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727

Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Wednesday, 22 July, 2020 8:53 AM

To: G S Lim & Partners <gslimlaw@singnet.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: PRI \ CMTD2002132/AGC - SML3099D & SMF9554Z ACC ON 17.07.20 (Our Ref : HL/SHM/12187/20/ck)

Our Reference: CMTD2002132/AGC

Your Reference: HL/SHM/12187/20/ck

Date: 22/07/2020

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S G S LIM & PARTNERS

Dear Sir/Madam,

ACCIDENT INVOLVING SML3099D & SMF9554Z ON 17.07.2020

We refer to your Notice of Accident dated 21/07/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

From: G S Lim & Partners [<mailto:gslimlaw@singnet.com.sg>]

Sent: Tuesday, July 21, 2020 4:46 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-Repair Survey - Notification of Inspection (Our Ref : HL/SHM/12187/20/ck)

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Dear Sirs

We refer to the above matter.

We attach herewith our letter dated 21 July 2020, the contents of which are self-explanatory, for your attention.

Please let us hear from you.

Regards,

G S Lim & Partners | 150 South Bridge Road #02-30 Fook Hai Building Singapore 058727

Tel : 65324518 | Fax : 65325410 | Email : gslimlaw@singnet.com.sg

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