

Jaslin Kok (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 21 January 2021 4:36 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: AIG REF: 8795064487SG-003 [ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020]

Hi Jaslin,

As our BI examiner will be resisting BI claim from TP, we may leave it to TP to consider consolidating PD claim in TP's BI claim.

We do not have further details to share at this moment.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]
Sent: Wednesday, 6 January 2021 3:15 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF: 8795064487SG-003 [ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020]

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng

Third Party Workshop would like to know the relationship between witness and insured.

Kindly advise.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Wednesday, 6 January 2021 1:49 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF: 8795064487SG-003 [ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020]

Hi Jaslin,

We have received BI claims from TP. Insured has witness stating TPV moved off from stationary and hit onto OIV.

Fyi, there may be proceedings for TPBI claims as we will maintain rejection. Thus, you may proceed to reject TPPD claim.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]
Sent: Tuesday, 5 January 2021 4:24 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG REF: 8795064487SG-003 [ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020]

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng

Please be informed that TP do not have a longer version video.

Kindly let us have your instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]
Sent: Thursday, 5 November 2020 9:46 AM
To: Jia Le (LKK Auto)

Cc: Tee, Chee-Wah

Subject: RE: AIG REF: 8795064487SG-003 [ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020]

Hi Jia Le,

Noted that the TP video was taken before the accident.

Kindly put on hold negotiation on liability and request for the longer version of TP video showing the accident for our review.

Thank you.

Best regards,

Loh Chee Heng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Thursday, 5 November 2020 9:03 AM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Tee, Chee-Wah <Chee-Wah.Tee@aig.com>

Subject: [EXTERNAL] AIG REF: 8795064487SG-003 [ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020]

This message is from an external sender; be cautious with links and attachments.

Dear All,

We have request a copy of video footage from third party. However, the video was inconclusive.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 29 March 2021 2:11 PM
To: Jason; Ong Shiyong
Cc: Lina Pang; Admin A
Subject: Re: FASTECH REF : SJP 6478M (EQ) DOA : 21.07.2020 YOUR REF : SLC 7307L (AIG)

Dear Jason

We do not have further details to share at this moment.

Please be informed that we have our principal instruction to maintain rejection and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason <Jason@fastechauto.com.sg>
Sent: Wednesday, January 6, 2021 3:13 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Lina Pang <Lina.pang@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: FASTECH REF : SJP 6478M (EQ) DOA : 21.07.2020 YOUR REF : SLC 7307L (AIG)

Without Prejudice

Dear Jaslin,

We will like to know the relationship between the witness and the driver.

Thank you.

Best Regards

Jason Tang
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 AutoBay
Singapore 417883
Tel: 67465405
Hp: 98218445
jason@fastechauto.com.sg

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]
Sent: Wednesday, January 6, 2021 2:03 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: FASTECH REF : SJP 6478M (EQ) DOA : 21.07.2020 YOUR REF : SLC 7307L (AIG)

WITHOUT PREJUDICE

Dear Shi Ying

Our Insured has witness stating that your client moved off from stationary and hit onto our insured's vehicle.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiyong [<mailto:shiyong.ong@fastechauto.com.sg>]
Sent: Tuesday, 17 November 2020 3:09 PM
To: Jia Le (LKK Auto)
Cc: Jason; Lina Pang
Subject: RE: FASTECH REF : SJP 6478M (EQ) DOA : 21.07.2020 YOUR REF : SLC 7307L (AIG)

Without Prejudice

Dear Jia Le,

We don't have any longer version video footage.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Tuesday, November 17, 2020 2:19 PM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Subject: RE: FASTECH REF : SJP 6478M (EQ) DOA : 21.07.2020 YOUR REF : SLC 7307L (AIG)

WITHOUT PREJUDICE

Dear Shiying,

Kindly let us have a copy of longer version video footage as request by our principal.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Friday, 30 October 2020 2:41 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: FASTECH REF : SJP 6478M (EQ) DOA : 21.07.2020 YOUR REF : SLC 7307L (AIG)

Without Prejudice

Dear Hsiao Tong,

Please refer to the video for your attention.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.