

## Jia Le (LKK Auto)

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**From:** Tee, Chee-Wah <Chee-Wah.Tee@aig.com>  
**Sent:** Wednesday, 4 November 2020 7:04 PM  
**To:** Brian F  
**Cc:** Jia Le (LKK Auto); Loh, Chee-Heng  
**Subject:** RE: Re: Re: ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020

Dear Mr. Brian,

Thank you for taking our call.

As explained, Mr. Loh is the case handler for property damage and I am handling the bodily injury claim whereas M/s LKK is our panel of field surveyor.

We shall hold on any negotiation pending further assessment if claimant is able to provide the video footage.

Thank you.

**Tee Chee Wah**

**AIG**

Complex Claims Examiner  
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.  
78 Shenton Way #10-16 Singapore 079120  
Tel +(65) 6419 1089

[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Brian F <hisbpf12@gmail.com>  
**Sent:** Wednesday, November 04, 2020 6:41 PM  
**To:** Tee, Chee-Wah <Chee-Wah.Tee@aig.com>  
**Cc:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>  
**Subject:** [EXTERNAL] Re: Re: ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020

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Dear all,

Now I am just puzzled as to how this process works and who has the authority to make what decision. I look forward to being enlightened.

Thank you,

Professor Brian P Farrell

On Wed, 4 Nov 2020 at 18:27, Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)> wrote:

Dear Brian,

I have copied Mr. Loh, the case handler for the property damage claim, in this email thread.

Thank you.

Dear Loh/ Jia Le,

Ref: 8795064487SG-003

I have discussed with Mr. Brian on this matter and we will dispute liability.

Kindly hold on any negotiation with third party repairer and obtain video footage please. Thank you.

**Tee Chee Wah**

**AIG**

Complex Claims Examiner

Claims Department

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**From:** Brian F <[hisbpf12@gmail.com](mailto:hisbpf12@gmail.com)>

**Sent:** Wednesday, November 04, 2020 6:18 PM

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Tee, Chee-Wah <[Chee-Wah.Tee@aig.com](mailto:Chee-Wah.Tee@aig.com)>

**Subject:** [EXTERNAL] Re: ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020

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Dear Chan Jia Le,

I can't reach you on the telephone. Please call me as soon as possible at 96402594. Your rationale for negotiating a settlement of this spurious claim is fatally compromised. I will not accept this and I will not let the matter rest. If I do not hear from you I will keep trying to reach you.

Yours sincerely,

Professor Brian P. Farrell

On Wed, 4 Nov 2020 at 18:00, Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

Our Ref: CC6/AIG20007605/Uda3

**BRIAN PADAIR FARRELL**

[BLK 7 SERANGOON AVENUE 2](#)

[#08-17](#)

SINGAPORE 556133

Dear Sir/Madam,

**ACCIDENT INVOLVING SLC 7307L AND SJP 6478M ON 21/07/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SJP 6478M against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **13/11/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

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