



林偉武噴漆公司

LIM YEW BOO SPRAY PAINT CO.

Blk 10 Sin Ming Industrial Estate Sector C #01-10 Singapore 575645
No. 176 Sin Ming Drive #03-05 Sin Ming AutoCare Singapore 575721
Tel: 6453 4177 Fax: 6459 3724
Email: limyewboo@singnet.com.sg Website: www.limyewboo.com
Co. Reg. No.: 200514/00L

Our Ref: LYB/SSJP9668L/MSFirst/tp/sl

Your Ref : D20002883MFSH

5th August 2020

Ms First Capital Insurance Limited
36 Robinson Road #16-01
CityHouse
Singapore 068877

Attn: Motor Claims Dept

Dear Sirs/ Mdm

**ACC INVLG SJP 9668L & SHA 1689G ALONG SLIP ROAD FROM TPE EXIT TOWARDS
PUNGGOL ROAD ON 20.07.2020**

We are the repairers of vehicle nos. SJP 9668L and understand that you were the insurer of vehicle nos. SHA 1689G involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	S\$4,550.00
2) Loss of use at \$110 per day X 9D	990.00
3) LTA Search Fee	7.45
	=====
TOTAL:	S\$5,547.45
	=====

To substantiate our claim, we enclosed the following;

- 1) Final Repair bill
- 2) Rental Agreement
- 3) LTA Search
- 4) Letter of Authorisation

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully

Serene Lim

LETTER OF AUTHORISATION

TO : M/s LIM YEW BOO SPRAY PAINT CO.
BLK 10, SIN MING IND. EST.
SECTOR C, #01-10, SINGAPORE 575645

We/ I, **Mdm Goh Gim Puay** below mentioned person/company, being the registered owner/ driver of Motor Vehicle Registration no. **SJP9668L** involved in an accident on **20/07/2020** involving Motor Vehicle irrevocably authorize you to:-

- 1) undertake and proceed with all repairs to the said vehicle ;
- 2) thereafter negotiate, claim and/or recover from the adjuster/insurance company/owner sustained by me/ us
- 3) settle and claim, collect and/or received monies pertaining to the claim and to give a valid receipt thereof as well as to sign discharge vouchers on my/ our behalf
- 4) for the purposes above, appoint any solicitors as you deemed fit to act on my/ our behalf;
- 5) and
- 6) apply all such monies collected or received into account or payment of our repair bills as well as legal costs and disbursements incurred.

I/ We warrant that all facts and documents furnished to you in support of the claim are true and if need be will attend Courts to give evidence in respect thereof. And should any statement of facts furnished to you be found to be false and you are unable to succeed in the claim, I/We will be fully responsible for the repair and legal costs incurred.

Name of Vehicle Owner : **Mdm Goh Gim Puay**
Motor Vehicle Reg No. : **SJP9668L**
NRIC/ ROC No. : **Sxxxxx983J**
Address : **C/o Blk 10, Sin Ming Ind. Est., #01-10**
Tel No. : **64534177**

Signed

:



Company Stamp

:

(With Company's stamp, if applicable)

DISCHARGE RECEIPT

CLAIM REFERENCE : D20002883MFSH
ACCIDENT DATE : 20/07/2020
ACCIDENT LOCATION : TPE(SLE) EXIT TO PUNGGOL RD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : SEOW CHER LAK
INSURED VEHICLE : SHA 1689G
INVOLVED PARTY : SJP 9668L
SETTLEMENT SUM : \$ 5,457.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : GOH GIM PUAY

Signature and Date :

 16/9/20

WITNESS : 

Signature and Date :

 16/9/20

LIM YEW BOO SPRAY PAINT CO.

BLK 10, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-10 S'575645
NO. 176, SIN MING DRIVE, #03-05, SIN MING AUTOCARE, S'PORE 575721
Tel No. : 64534177 Fax No. : 64593724
E-Mail : limyewboo@singnet.com.sg
Website : www.limyewboo.com.sg
Buss. Reg. No. : 200514/00L

MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD #16-01
CITYHOUSE SINGAPORE 068877

Attention : Motor Claim Department
Contact : 65073848 Fax No. : 65073849

Final Repair Bill : TP20/025

Date : 05/08/2020
Vehicle Num. : SJP 9668L
Make/Model : SUZKUI APV-7 SEATER 1.6-2009
Chassis/Eng# : MHYGDB71V00302051/G16AID160897
Accident Date : 20/07/2020
Claim No. :
Reference : LYB/SJP9698L/MSFIRST/tp/sy
Policy No. :

	Amount S\$
LUMP SUM	4,550.00

E. & O.E.	Total S\$:	4,550.00
		=====


for LIM YEW BOO SPRAY PAINT CO.





BLK 10, SIN MING IND. EST., #01-10
SINGAPORE 575645
TEL : 6453 4177 FAX : 6459 3724

No. 0021

OFFICIAL RECEIPT

Date : 30.07.2020

Received from : Mr Mok Wei Chyuan

the sum of Dollars : Nine Hundred & Ninety only

being payment of : Rent 1 unit of car for SFQ 8999E from 21.07.2020@11.30am -
30.07.2020@5.45pm

○ Cash \$990.00

○ Cheq No. _____

CAR RENTAL 2000 PTE LTD





NO: 1003

RENTAL AGREEMENT

Date: 21/7/2020

Our Reference: 19B/009668L	Reg. Veh. No. SFB 8999E	Make / Model. Toyota 440	Capacity. 1600 cc
Date Out 21/7/2020		Time Out 11.30am	
Date In 30/7/2020		Time In 5.45pm	
KM Out		KM In	

Hirer's Name Goh Gim Puay
Hirer's Address Blk 157B, Rivervale (NSC) #14-617, S' 542157
Tel No. (Resident) (Office) (HP)

PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	E	1/4	1/2	3/4	F

Rates do not include Petrol

No refund will be given for petrol left in vehicle

NIRC / Passport No. S7315983J	Nationality Singaporean
Driving Licence No. "	Pass Date 16/12/93
Date of Birth 25/5/74	Age 47
Driver's Name Mok Wei Chyuan	
Driver's Address Blk 157B Rivervale Ckr #14-617, S' 542157	
Tel No. (Resident) (Office) (HP)	

CHARGES	S\$	Cts
Day(s) @ S\$ 110 \$990		
Weeks(s) @ S\$		
Months(s) @ S\$		
Insurance		
Additional Rental Payable		
Surcharge of Petrol		
Total \$990		
Less Deposit (Cash/Cheque No)		
Balance Payable / Refundable		
Refund Received (Cash/Cheque No)		

IMPORTANT NOTES : Restricted to Singapore use only. Hirer is liable to pay for the first S\$3500^{1/2} excess under Insurance Policy in any accident plus loss of earnings while damaged vehicle in under repair. Vehicle return during office hour only. No service on Public Holiday and Sunday. Driver must be above 22 years and 2 year driving experience.

Refund Acknowledgement	☐ By Cash	☐ By Cheque
Received \$	By Hirer X	
Computered By		
Remarks		

I / We have read and hereby agree to the terms and conditions on both sides of this rental-agreement.

  

Hirer's Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jul 2020 / 14:12:51

Receipt Date/Time : 21 Jul 2020 / 14:12:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200721-002273

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA1689G As at 20 Jul 2020/20:30:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA1689G Enquiry Fee 20200721141134879266	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	540188XXXXXX1125	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>
Sent: Monday, 14 September 2020 9:16 AM
To: Jia Le (LKK Auto)
Cc: Jason Tea; Admin A
Subject: [MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002883MFSH // Our ref: CC4/FCI20007604/Kda3 [ACCIDENT INVOLVING SHA1689G AND SJP9668L ON 20/07/2020]
Attachments: LOD.pdf

Dear Jia Le,

We refer to your below email.

We noted that the TP is claiming for LOR and not LOU. Please offer LOR @ \$100 x 9 days (1600cc and below). Please settle the matter @ **\$5,457.45 (all in).**

Thank you.

Kind Regards,

Vic Sanghilaan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 10 September 2020 3:47 pm
To: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002883MFSH // Our ref: CC4/FCI20007604/Kda3 [ACCIDENT INVOLVING SHA1689G AND SJP9668L ON 20/07/2020]

Claim No: D20002883MFSH
LKK Ref: CC4/FCI20007604/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 1689G AND SJP 9668L ON 20/07/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "LIM YEW BOO SPRAY PAINT CO." at \$5,547.45(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 8,928.24	\$ 4,550.00
2. Loss of Use (9days x \$110)	\$ 990.00	\$ 990.00 (9days x \$110)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 9,925.69	\$ 5,547.45

Surveyor recommended 8 days for repair + 1Sunday = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]

Sent: Thursday, 23 July 2020 6:38 pm

To: Serene LIM; 'Admin A'

Subject: RE: ES-LKK Request for evidence ; OUR REF : D20002883MFSH ; YOUR REF: SJP9668L

Dear Serene,

Please pass the email the LOD to LKK also, they will handle for us.

Regards

Jason Tea

Motor Claims

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Serene LIM <serene@autocare.com.sg>
Sent: Thursday, 23 July 2020 5:59 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: ES-LKK Request for evidence ; OUR REF : D20002883MFSH ; YOUR REF: SJP9668L

Hi Jason

Noted with Thanks.

We mail LOD document direct to your office.

Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]
Sent: Thursday, 23 July 2020 5:33 pm
To: Serene LIM; 'Admin A'
Subject: ES-LKK Request for evidence ; OUR REF : D20002883MFSH ; YOUR REF: SJP9668L

Without Prejudice

Dear Serene,

Liability is ok.

Please arrange our assigned LKK to survey and verify damage consistency.

If damage consistent and number of repair days recommended by our surveyor, you can go thru them to do an express settlement.

Regards
Jason Tea
Motor Claims

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We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Serene LIM <serene@autocare.com.sg>
Sent: Thursday, 23 July 2020 4:41 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: Request for evidence ; OUR REF : D20002883MFSH ; YOUR REF: SJP9668L

Hi Jason

As requested, attached scene picture.

Pls revert, Thanks

Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Jason Tea [<mailto:JasonTea@msfirstcapital.com.sg>]
Sent: Thursday, 23 July 2020 1:37 pm
To: Serene LIM; 'Admin A'
Subject: Request for evidence ; OUR REF : D20002883MFSH ; YOUR REF: SJP9668L

Dear Serene,

Do you have any video footage or accident scene photos of the accident

Regards
Jason Tea
Motor Claims

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However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Serene LIM <serene@autocare.com.sg>
Sent: Thursday, 23 July 2020 1:26 pm
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002883MFSH ; YOUR REF: SJP9668L

Hi Admin-A / Jason Tea

Pls revert for liability clearance for direct settlement purpose.

Hi Summer – Will pass Estimate to your surveyor. Please arrange your surveyor to contact us.

Serene LIM
Lim Yew Boo Spray Paint Co
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332
E-mail: serene@autocare.com.sg

From: Claim Workflow System [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 23 July 2020 1:10 pm
To: SERENE@AUTOCARE.COM.SG
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; JASONTEA@MSFIRSTCAPITAL.COM.SG
Subject: SURVEYOR APPOINTED; OUR REF : D20002883MFSH ; YOUR REF: SJP9668L

Dear Sir/Madam

PRI Request For **SJP9668L** Accident Involving **SHA1689G** On 20-07-2020 AT 22:40:00HRS.

Please find below details for your reference

- **Claim number :** D20002883MFSH
- **Insured vehicle number :** SHA1689G
- **Accident date :** 20-07-2020
- **Third-party vehicle number :** SJP9668L
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** JASON TEA CHEE KIAT

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849