

TRIPLE-T AUTOMOBILE

BLK 5 DEFU LANE 10 #01-574 SINGAPORE 539186
TEL: 6385 1171
NO. 53176519M

29th October 2020

Our Ref: CL20066
Your Ref: SHA8372Z

MS First Capital Insurance Ltd
Motor Claims Department
36 Robinson Road
#16-01 City House
Singapore 068877

Dear Sirs,

ACCIDENT INVOLVING SJE7301R AND SHA8372Z ALONG TAMPINES AVE 5 ON 20.07.2020

We are the representative for Mr Mohd noor Bin Abdul Hamid, whose vehicle registration number **SJE7301R** was damaged in the above accident.

We are instructed to claim for damages against your insured in connection with the above-captioned road traffic accident driven by your insured.

We are instructed that the accident was caused by your insured's negligence and/or management of motor vehicle registration **SHA8372Z**. As a result of the accident, our client's vehicle was damaged and our client had been put to loss and expense, particulars of which are as follows:-

Cost of repairs	\$ 714.16 (as agreed with your Single Joint Expert)
Loss of use for 3 days @\$100.00	\$ 300.00
LTA search fee	<u>\$ 7.45</u>
	<u>\$ 1,021.61</u>

Enclosed are the supporting documents for your perusal:-

GIA
LTA search
Repair bill

Kindly let us have your payment of **\$1,021.61** in our workshop's name within the next 14 days.

Please do not hesitate to contact our Ms Tan at 9838 8224 or email candygoodies@yahoo.com should you have any queries on your matter. We thank you for your kind attention and appreciate your quick remittance.

Yours faithfully,



Encl.

LETTER OF AUTHORITY

We/I, Mohd Noor Bin Abdul Hamid ("the third party claimant") of UEN/NRIC No. Sxxxx831C, owner of vehicle Reg.No SJET301R hereby authorize M/s Triple - T Automobile ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use and/or survey fee ("claim") for my vehicle no. SJET301R that was damaged pursuant to the accident which occurred on 20/07/2020 along Tampines Ave 5 Twds Simi St 3 involving vehicle no/s SHA 8372Z ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 7th of September 20 20



Signed by the third party claimant

DISCHARGE RECEIPT

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident

This settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.

CLAIM REFERENCE : D20002899MFSH
ACCIDENT DATE : 20/07/2020
ACCIDENT LOCATION : TAMPINES AVE 5 TOWARDS SIMEI STREET
INSURED : CITYCAB PTE LTD
INSURED DRIVER : JUMAHAT IN ABDULLAH
INSURED VEHICLE : SHA 8372Z
INVOLVED PARTY : SJE 7301R
SETTLEMENT SUM : \$841.61

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : MOHD NOOR B AB HAMID

Signature and Date:


11/12/20

WITNESS: DEXTER RUSSELL LEOW

Signature and Date:


11/12/2020

TRIPLE-T AUTOMOBILE

BLK 5 DEFU LANE 10 #01-574 SINGAPORE 539186

TEL: 63851171 FAX: 63851141

INVOICE

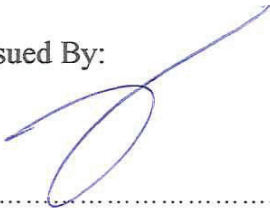
To: Mohd Noor Bin Abdul Hamid

Invoice No. : CL20066
Date : 22/09/2020
Vehicle No. : SJE7301R

No.	Description	Qty	Unit Price	Amount
1	Repair cost		\$ 714.16	\$ 714.16
Total:				\$ 714.16

Payment by cheque should be crossed and made payable to 'Triple-T Automobile'

Issued By:



Authorised Signature



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jul 2020 / 09:36:53

Receipt Date/Time : 22 Jul 2020 / 09:36:53

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200722-000530

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHA8372Z

As at 20 Jul 2020/18:10:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1 Insurance Enquiry - SHA8372Z

Enquiry Fee

20200722093601833679

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20200722093611267

Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Thursday, 26 November 2020 3:03 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: SEEK MANDATE QUANTUM - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Dear Jia Le,

Please proceed to negotiate from **\$821.61-\$901.61**.

- Loss of use - \$50-\$60 x 2-3 days

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 17 November 2020 4:34 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE QUANTUM - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Claim No: D20002899MFSH/1
LKK Ref: CC4/FCI20007603/Eda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 8372Z AND SJE 7301R ON 20/07/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "TRIPLE-T AUTOMOBILE" at \$961.61(all-in).

The summary is as follows:-

	Claimed Amount	From	To
1. Cost of Repair	\$ 914.16	\$ 714.16	\$ 714.16
2. Loss of Use (3days x \$100)	\$ 300.00	\$ 160.00 (2days x \$80)	\$ 240.00 (3days x \$80)
3. LTA Search Fee	\$ 7.45	\$ 7.45	\$ 7.45
Total	\$ 1,221.61	\$ 881.61	\$ 961.61

Surveyor recommended 02 days for repair + 1PRS = 3days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Wednesday, 11 November 2020 10:22 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: PROPOSAL ON LIABILITY - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Dear Jia Le,

Any proposal on mandate for this case?

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Tuesday, 3 November 2020 11:36 AM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Dear Merina,

Attached a copy of LOD for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Tuesday, 3 November 2020 11:30 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: PROPOSAL ON LIABILITY - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Dear Jia Le,

No attachment. Can you forward me the LOD?

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, 30 October 2020 2:10 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Dear Merina,

Enclosed herewith TP LOD for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]
Sent: Monday, 28 September 2020 4:14 PM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Dear Jia Le,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 16 September 2020 12:10 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PROPOSAL ON LIABILITY - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Claim No: D20002899MFSH/1

LKK Ref: CC4/FCI20007603/Eda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 8372Z AND SJE 7301R ON 20/07/2020

We refer to the above matter.

Liability: 100%

Remarks: Based on video footage, insured driver encroached into third party's path.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

Sent: Monday, 31 August 2020 10:27 AM

To: Mei Kwan (LKKAuto)

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Dear Mei Kwan,

Attached GIA report for your perusal.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 19 August 2020 5:49 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20002899MFSH/1 // EXPRESS SETTLEMENT - ACC INV SHA8372Z AND SJE7301R ON 20.07.2020

Your ref: D20002899MFSH
LKK ref: CC4/FCI20007603/da3

Dear Merina,

We refer to the above matter.

No survey done till date.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6841 2157.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 23 July, 2020 1:44 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>;

'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>; 'sur@lkkauto.com' <sur@lkkauto.com>

Cc: 'MERINACHIA@MSFIRSTCAPITAL.COM.SG' <MERINACHIA@MSFIRSTCAPITAL.COM.SG>

Subject: RE: SURVEY ASSESSMENT - D20002899MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 23 July, 2020 1:41 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

MERINACHIA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002899MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.