

## Summer Lee (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Thursday, 23 July, 2020 10:00 AM  
**To:** Ong Shiyong; Chan, Shu Hui Agnes; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com  
**Cc:** Jason; Lina Pang  
**Subject:** LKK(MC) \ CMTD2002172/AGC - XD9354P(nr) & SLG5538D DOA: 23.07.2020

### Without Prejudice

Our Reference: CMTD2002172/AGC  
Your Reference: SLG5538D

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SLG5538D** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg).

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



Sompo Insurance Singapore Pte. Ltd.  
50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623  
Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via **Sompo SG**

Download now @



or



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Ong Shiying [mailto:shiying.ong@fastechauto.com.sg]

**Sent:** Thursday, July 23, 2020 9:56 AM

**To:** Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

**Cc:** Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

**Subject:** RE: PRI \ CMTD2002172/AGC - XD9354P(nr) & SLG5538D DOA: 23.07.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Grace,

Please arrange (Mr. Marcus Chua- LKK Auto Consultant Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

---

**From:** Teo, Grace [mailto:grace.teo@sompo.com.sg]

**Sent:** Thursday, July 23, 2020 9:51 AM

**To:** Ong Shiying <shiying.ong@fastechauto.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

**Cc:** Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

**Subject:** PRI \ CMTD2002172/AGC - XD9354P(nr) & SLG5538D DOA: 23.07.2020

Our Reference: CMTD2002172/AGC

Your Reference: SLG5538D

**Without Prejudice**

**EMAIL ONLY**

Date: 23/07/2020

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S FASTECH AUTO PTE LTD**

Dear Shi Ying,

**ACCIDENT INVOLVING XD9354P & SLG5538D ON 23.07.2020**

We refer to your Notice of Accident dated 23/07/2020.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|   | <b>Motor Surveyor</b> | <b>Surveyor</b>          | <b>Selection (Indicate as tick)</b> |
|---|-----------------------|--------------------------|-------------------------------------|
| 1 | Raleigh Services      | Andrew Ow Yong           |                                     |
|   |                       | Vincent Ng               |                                     |
| 2 | LKK Auto Consultants  | Kenneth Kong Seng Cheong |                                     |
|   |                       | Marcus Chua Kang Seng    |                                     |
| 3 | Priority Services     | Jimmy Lee                |                                     |
|   |                       | Lawrence Ng              |                                     |
|   |                       | Jeffrey Ong              |                                     |
| 4 | In House surveyor     | Teo See Ling             |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**SOMPO**  
**INSURANCE**

**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

## Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG

Download now @  or 

<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

---

**From:** Ong Shiyong [<mailto:shiyong.ong@fastechauto.com.sg>]

**Sent:** Thursday, July 23, 2020 9:33 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Lina Pang <[Lina.pang@fastechauto.com.sg](mailto:Lina.pang@fastechauto.com.sg)>

**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SLG 5538D DOA: 23.07.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

Your insured's vehicle: XD9354P.

Date of accident: 23/07/2020

Please arrange Pre-repair Inspection for my client's vehicle no: SLG 5538D.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.