Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

Sent: 16 December 2020 2:29 PM

To:Syed-Yusoff, SalihaCc:Hsiao Tong (LKKAuto)Subject:RE: ref:0878923204SG

Dear Ms. Saliha,

We refer to the above matter.

We will submit WP accordingly.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Sent: 16 December 2020 1:16 PM

To: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com> Subject: RE: ref:0878923204SG

LKK Ref: CC4/AIG20007590/Aps3

Thank you for your email, Saliha.

HT, kindly assist.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: Syed-Yusoff, Saliha < Saliha.Syed-Yusoff@aig.com >

Sent: Wednesday, 16 December 2020 11:39 AM

To: CS A Team < cs-a@lkkauto.com>

Subject: ref:0878923204SG

Dear Team,

Kindly submit DAR as we have received LOD from TP solicitor.

Kind Regards, Saliha

Advanced Leave Notification:

Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1917
saliha.syed-yusoff @aig.com | www.AIG.sg

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto) Sent: 28 August 2020 12:12 PM To: KIMYING@THYESHAN.COM

Cc: Admin A

Subject: ACCIDENT INVOLVING SJR8458Y & SKA250J ALONG/AT 306 BEDOK ROAD (LAU LIN

MEE POK) ON 19/7/2020

Our Ref: CC4/AIG20007590/Aks3

CHAN KIM YING

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJR8458Y & SKA250J ALONG/AT 306 BEDOK ROAD (LAU LIN MEE POK) ON 19/7/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Best Regards,

Khanchna | Case Handler

DID: 6841 2360 email: Khanchna@lkkauto.com Fax: 6741-4108

LKK Auto Consultants Pte Ltd

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)