

Khanchna (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, November 23, 2020 9:48 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8562B (OI : FCI - D20002834MFSH) and SHB7779K (TP : LKK REF - CC3/FCI20007586/Kka3) on 15/07/2020

Dear Khanchna,

Please proceed on WP basis and let us have your survey report & survey invoice upload to CWS.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 23 November 2020 9:42 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8562B (OI : FCI - D20002834MFSH) and SHB7779K (TP : LKK REF - CC3/FCI20007586/Kka3) on 15/07/2020

Dear Ms. Merina,

TP workshop informed us that they don't have any video.

We attach herewith a copy of TP's LOD. We will revert with our proposal soon.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: 19 August 2020 4:24 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8562B (OI : FCI - D20002834MFSH) and SHB7779K (TP : LKK REF - CC3/FCI20007586/Kka3) on 15/07/2020

Dear Khanchna,

Please check with Trans-cab if they have any video footage before we comment on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 24 July 2020 5:19 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8562B (OI : FCI - D20002834MFSH) and SHB7779K (TP : LKK REF - CC3/FCI20007586/Kka3) on 15/07/2020

Dear Ms. Merina,

Liability: 100% (BOLA 24)

Insured driver move out of parking lot and Third party moving straight.

Kindly let us have your approval on liability please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Thursday, 23 July 2020 3:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8562B (OI : FCI - D20002834MFSH) and SHB7779K (TP : LKK REF - CC3/FCI20007586/Kka3) on 15/07/2020

Dear Mei Kwan,

Attached insured accident report for your perusal.

Please let us have your proposal on liability soon.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 23 July 2020 10:42 am

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD8562B (OI : FCI - TBA) and SHB7779K (TP : LKK REF - CC3/FCI20007586/Kka3) on 15/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHB 7779K at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted