

## Jia Le (LKK Auto)

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**From:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Sent:** Wednesday, 26 August 2020 5:27 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: 7558066107SG [ACCIDENT INVOLVING VEHICLES SMM1249X AND SLK6851X ON 20/07/2020]

Dear Jia Le,

Refer to your email below.

Pls proceed to reject TP.

Thank you.

Best regards,  
**Joanne Yong**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)  
Tel +(65) 6419 1953

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Thursday, August 20, 2020 3:40 PM  
**To:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Subject:** [EXTERNAL] Your ref: 7558066107SG [ACCIDENT INVOLVING VEHICLES SMM1249X AND SLK6851X ON 20/07/2020]

**This message is from an external sender; be cautious with links and attachments.**

Dear Joanne,

OI started to reverse his vehicle before TP moving up on ramp, when TP came up from ramp, he could see clearly that OI was in the midst of reversing and stopped to prevent collision but TP did not stop upon seeing it and drove into stationary OI vehicle. As such, we would like to reject the TP claim.

TP's video footage had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Thursday, 27 August 2020 9:22 AM  
**To:** 'Elaine @ VAuG'  
**Cc:** Admin A  
**Subject:** RE: SLK6851X - AIG TP - DOA: 20/07/2020 - Yr ref: SMM1249X - Liability Confirmation

Without Prejudice

Dear Raymond,

### **ACCIDENT INVOLVING SMM 1249X & SLK 6851X ON 20/07/2020**

We refer to the above matter.

Based on the video footage, our insured started to reverse his vehicle before your vehicle moving up on ramp, when your client came up from ramp, he could see clearly that our insured was in the midst of reversing and stopped to prevent collision but your client vehicle did not stop upon seeing it and drove into our insured stationary vehicle.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

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**From:** Elaine @ VAuG [mailto:[elainelee@vinsautogroup.com.sg](mailto:elainelee@vinsautogroup.com.sg)]

**Sent:** Thursday, 20 August 2020 9:09 AM

**To:** Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** Re: SLK6851X - AIG TP - DOA: 20/07/2020 - Yr ref: SMM1249X - Liability Confirmation

Good morning,

Please check the attachment

Thanks!

Best Regards

Raymond Teo

On Thu, Aug 20, 2020 at 8:50 AM Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

Kindly let us have a copy of video footage for our viewing.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Elaine @ VAuG [mailto:[elainelee@vinsautogroup.com.sg](mailto:elainelee@vinsautogroup.com.sg)]

**Sent:** Thursday, 20 August 2020 8:42 AM

**To:** Jia Le (LKK Auto)

**Cc:** SUR; Admin A; Shiau Chan (LKKAuto)

**Subject:** Re: SLK6851X - AIG TP - DOA: 20/07/2020 - Yr ref: SMM1249X - Liability Confirmation

Good morning,

Please advise the liability of this case

Thanks!

Best Regards

Raymond Teo

On Wed, Aug 19, 2020 at 6:00 PM Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

| Dear Elaine,

Thank you for the email.

This case is handle by Jia Le.

Dear Jia Le,

FYNA. CC4/AIG20007583/Gda3

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Elaine @ VAuG <[elainelee@vinsautogroup.com.sg](mailto:elainelee@vinsautogroup.com.sg)>

**Sent:** Wednesday, 19 August 2020 5:56 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** SLK6851X - AIG TP - DOA: 20/07/2020 - Yr ref: SMM1249X - Liability Confirmation

Good afternoon,

Can we confirm the liability of this case?

Thanks!

Best regards

Elaine

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Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

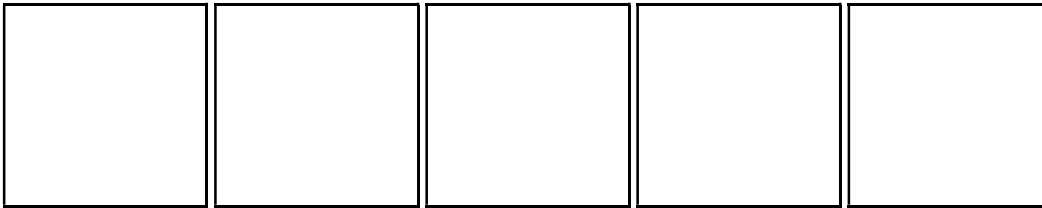
Tel: 64532121 (4 lines)

Fax: 64599795

Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)

Email: [admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)

Follow us on :



\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

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Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

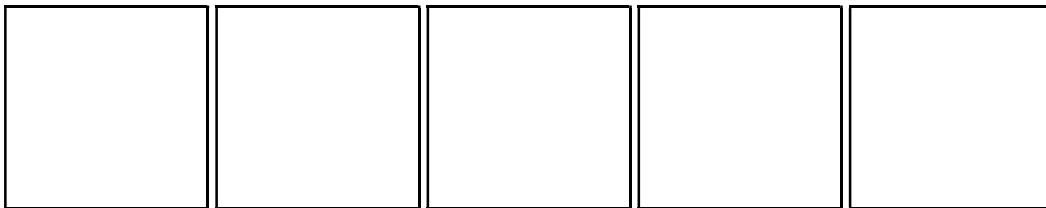
Showroom/Office: #03-03

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Tel: 64532121 (4 lines)

Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)

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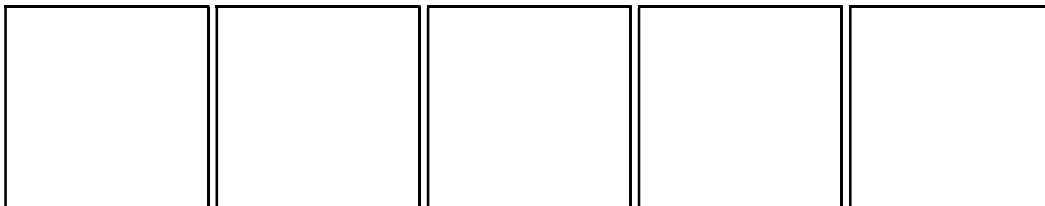
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Email: [admin@vinsautogroup.com.sg](mailto:admin@vinsautogroup.com.sg)

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