

## Jia Le (LKK Auto)

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**From:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Sent:** Wednesday, 26 August 2020 5:27 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: Your ref: 7558066107SG [ACCIDENT INVOLVING VEHICLES SMM1249X AND SLK6851X ON 20/07/2020]

Dear Jia Le,

Refer to your email below.

Pls proceed to reject TP.

Thank you.

Best regards,  
**Joanne Yong**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)  
Tel +(65) 6419 1953

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Thursday, August 20, 2020 3:40 PM  
**To:** Yong, Joanne-LF <Joanne-LF.yong@aig.com>  
**Subject:** [EXTERNAL] Your ref: 7558066107SG [ACCIDENT INVOLVING VEHICLES SMM1249X AND SLK6851X ON 20/07/2020]

**This message is from an external sender; be cautious with links and attachments.**

Dear Joanne,

OI started to reverse his vehicle before TP moving up on ramp, when TP came up from ramp, he could see clearly that OI was in the midst of reversing and stopped to prevent collision but TP did not stop upon seeing it and drove into stationary OI vehicle. As such, we would like to reject the TP claim.

TP's video footage had been uploaded in Merimen.

Kindly let us have your approval/instruction.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

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