



Our Ref: File 478 – SKR5302X

WITHOUT PREJUDICE

Date: 07 September 2020

Attention: Motor Claim Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way, #07-16
AIG Building
Singapore 079120

Dear Sir / Ma'am,

TRAFFIC ACCIDENT INVOLVING SKR5302X & SKM2394B ALONG SENJA ROAD DATED ON 19/07/2020 @ 1310HRS

We have been authorized by ANG KENG HOE JAMES, the owner of vehicle number: SKR5302X, to claim against the party/parties responsible for the damages arising from the above-mention accident.

Our record show that you are the insurer of vehicle number: SME3646L, at the material time of the accident with the driver of our client's vehicle, TING SAU CHUN CHRISTINE.

As a result of the accident caused by your Insured Driver's negligent and/or management of your insured vehicle Number: SME3646L, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Including GST)	\$901.37
(2) Loss of Use - 2 Days (Car Rental)	\$120.00
(3) LTA Search receipt	\$7.45
	<u>\$1,028.82</u>

A Copy of each of the following supporting documents are enclosed:

(1) Repairer Invoice, LTA Receipt, LOA & Discharged voucher



Our Ref: File 478 – SKR5302X

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please made payment to **“VAG Singapore Pte Ltd”**

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

A handwritten signature in black ink is written over a blue circular stamp. The stamp contains the text 'VAG SINGAPORE PTE LTD' at the top, 'www.vag.sg' in the center, and 'The Audi & VW Specialist' at the bottom, flanked by two stars.

Claims Department – Jeslyn Chua (HP: 8552 9515)

Email: jeslyn@vag.sg

NB: We encourage all parties to liaise with us via email or phone call to expedite all matters

PS: Please quote our reference number when replying

c.c Client – ANG KENG HOE JAMES

**VAG Singapore Pte Ltd****VAG WEST**

48 Toh Guan Road
East
#05-123 Enterprise Hub
Singapore 608586

VAG EAST

8 Kaki Bukit Ave 4
#02-11 Premier @ Kaki
Bukit
Singapore 415875

TAX INVOICE**VAG NORTH**

160 Sin Ming Drive
#04-17 Sin Ming AutoCity
Singapore 575722

Tel: 6515 9515

Invoice No. : INV2020-090173

Invoice Date : 07/09/2020
Job No. : SO2020-04899
Membership Start Date :
Payment Mode : INS CLAIM

Registration Number : SKR5302X
Chassis Number :
Mileage : 0
Next Servicing Mileage :
Next Servicing Date :
Vehicle Make & Model : HYUNDAI ACCENT (RB) 1.4
CVT ABS D/AIRBAG 2WD

Invoice To :

AIG Asia Pacific Insurance Pte Ltd
Singapore

Tel : 64193000

S/N	Item No.	Description	Qty	Price (SGD)	Amount (SGD)
1	415300	Front Fender RH	1	315.50	315.50
2	415300	Less 20% Parts	-1	63.10	-63.10
3	415300	Tuff Kote	1	40.00	40.00
4	415800	Labour	1	550.00	550.00

Terms & Conditions

- * Warranty where applicable is subject to the terms and conditions listed at www.vag.sg/warranty.
- * Quotations are subject to prevailing GST and valid for 30 days.
- * Goods sold are not returnable or refundable.
- * Deposits paid for indent items shall be forfeited if the balance is not paid and goods collected within 90 days.
- * Interest is chargeable on overdue payments at a rate of 1% per month or part thereof.
- * These terms and conditions are subject to change without prior notice.

I hereby accept all terms and conditions of this invoice and certify that all goods and services described herein have been satisfactorily delivered to me. I hereby agree that VAG Singapore Pte Ltd, its agents, affiliates, services providers or related companies may collect, use and disclose my personal data to provide service, marketing and other information in accordance with VAG's personal data protection policy available at www.vag.sg/privacy.

Sub Total	842.40
GST 7%	58.97
Total SGD	901.37

Customer Signature

GST REGISTRATION NO: 20111738H

Prepared By: Alvina

BANK ACCOUNT: DBS CURRENT -107-900719-8

Invoice

SKR5302X
SAU CHUN CHRISTINE

Invoice No : WPLIN0004384
Invoice Date : 29/7/2020
Due Date : 29/7/2020
VHA No : 4971
Referral ID : V002

Description :

						Amount
Rental for	1	Day/s	@	\$90	per Day	\$ 90.00

Vehicle No : SMC4657J

Vehicle Description : Toyota Prius C Hybrid 1.5 CVT

Rental Period : 28/07/2020 to 29/07/2020

Total Amount Payable : \$ 90.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: **4971**
Invoice No: **WUPLIN 4384**
Hirer's Vehicle No: **SKR5302X**

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS

Name: (as in I/C) **TING SAU CHUN CHRISTINE**
NRIC / FIN No: **S 1795265Z**
Address (Res): **BLK 624 SENJA ROAD**
#17-104 SC670624
Name & Address of Employer: _____

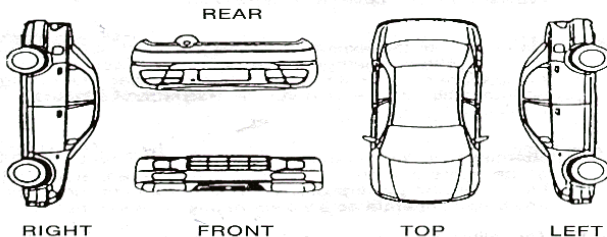
Occupation: _____ Driving Exp: _____
Singapore Driving Licence No: _____
Issue Date: _____ Date of Birth: **18/12/1967**
Tel: (O) _____ (R) _____ HP: _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____
NRIC / FIN No: _____
Address (Res): _____
Occupation: _____ Driving Exp: _____
Singapore Driving Licence No: _____
Issue Date: _____ Date of Birth: _____
Tel: (O) _____ (R) _____ H/P: _____

VEHICLE CHECK LIST

INDICATE:
D - DENTS
A - ACCIDENTS
S - SCRATCHES



MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: _____

Vehicle No: **SMC4657J** Replace Veh No: _____
Mileage Out: **36530** Mileage Out: _____
Make & Model: **7. PRIUS C** (Auto) Manual
Out : Date **28/7/20** Time: **9 am**
HIRE / PERIOD EXPIRY Time: _____
NON-WAIVER EXCESS=\$ **2000/-**

CHARGES

	Day	Weekly	Monthly	Hours	Extension	Delivery/Collection Service
@\$	90 per day	per week	per month	per hour		

SUB-TOTAL \$

PETROL LEVEL

Out	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
In	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$

Hirer's Signature 

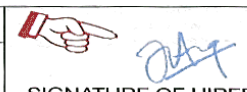
Additional Driver's Signature 

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE, THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
29/7/20	136am	36584km			



SATISFACTION / DISCHARGE VOUCHER

Claim No :

T/P/OD Invoice No :

☐ COMPREHENSIVE

☒ THIRD PARTY

☐ OD CLAIM

☐ WINDSCREEN

Messrs : ANG KENG HOE JAMES

I/We hereby declare that the repairs to my/our Motor Vehicle Model : Hyundai Accent
Vehicle registration No. SKR 5302 X have been completed by VAG Singapore Pte Ltd
to my/our entire satisfaction. I/We agree that the payment of their account for such repairs shall
be in full direct settlement and discharge of all claims under Policy No.
_____ in view of the damage caused to my/our said motor vehicle's accident
on 19/7/2020.

Driver's Signature

Name :

NRIC :

Policyholder's Signature

Name : Ang Keng Hoe James

NRIC : S6819035E

Witness Signature (VAG Singapore Pte Ltd)

Name : Ng Boon Swee, Eric

Date : 29/7/2020

Time Discharged : 11:35am

Note :

Upon conclusion with the Third Party Claim, the Discharge Voucher has to be signed by you. In the event you refuse to sign the DV, you are liable for the repair cost and other disbursement incurred.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 20 Jul 2020 / 11:24:12

Receipt Date/Time : 20 Jul 2020 / 11:24:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200720-001145

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - SME3646L As at 19 Jul 2020/13:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.			
1	Insurance Enquiry - SME3646L Enquiry Fee 20200720112220126888	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	518834XXXXXX1007	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

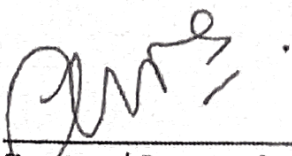
AUTHORISATION, ASSIGNMENT AND INDEMNITY

To: VAG Singapore Pte Ltd
48 Toh Guan Road East #05-155
Enterprise Hub
Singapore 608586

ACCIDENT INVOLVING MY/OUR VEHICLE NO. SKR5302X AND SME3646L ON 19/7/20 @ 13.10
AT/ALONG Senja Road

1. I/We, Ang Keng Hoe James, the owner of motor vehicle no. SKR5302X ("my vehicle") hereby appoint you and authorize you to commence repairs to my vehicle. Except for cases where direct settlement is made with the opposite party's insurers, you will only commence repairs only upon receipt of notification from my/our appointed solicitors that I/we have appointed to act for me/us in the claim in respect of the above caption.
2. Pending notification by my/our solicitors to you. I/we authorize you to appoint a surveyor to survey the damages to my vehicle and to do all necessary work ("the preliminaries") with a view to expediting the repairs to my vehicle. In the event that I/We decide not to proceed with the repairs to my vehicle after the preliminaries were done and/or arranged by you. I/We agree to pay for all the expenses incurred for the preliminaries.
3. You shall not be liable for any delay in the repairs to my vehicle for delays occasioned by the delay in notification by my/our appointed solicitors that I/We have appointed them to act for me/us in the claim in respect of the above caption.
4. I/We also authorize you to liaise with and give all necessary instructions to my/our solicitors as if the instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including, if necessary to commence legal proceedings in my/our name against the third party. Further, I/We have authorized my/our solicitors to direct all correspondence including documents in support of my/our claim and court documents to you as my/our nominated representative to facilitate the settlement of my/our claim.
5. In consideration of you agreeing not to collect from me/us the repair costs, rental fees for another vehicle (if applicable) and surveyor's fees now. I/We agree to assign the whole proceeds of my/our third party claim to you. In this regard, I/We shall authorize my/our solicitors to receive the settlement sum from the third party's insurers and for our solicitors to release all the balance of the settlement funds less the legal costs and disbursements, directly to you whom I/We have so authorized and I/We hereby absolve you and the third party's insurers of any and all liability during your/their course of following any/or all of my/our instructions. My/Our solicitors shall accept this as my/our irrevocable authority to pay the compensation amount in my/our third party claim directly to you after deducting of their costs on a solicitor and client basis. In the event that the third party insurers should make payment to the settlement sum directly to me/us, we will notify you and/or our solicitors of same and make payment to my/our solicitors the settlement sum so received by me/us for my solicitors' necessary action.
6. In the event that my/our claim or suit for damages against the third party is unsuccessful or is dismissed for whatever reasons, I/We understand that I/we shall be liable to pay the legal costs of the third party and the sum of monies due to you including the survey fees and any other costs and disbursements and incidentals incurred by you.
7. If my/our claim against the third party and/or his insurers is unsuccessful or cannot be proceeded with and/or if any judgment or settlement is not honored or satisfied by the third party, I/we authorize you to make a claim under my own motor comprehensive policy for the repair costs and other losses recoverable under the policy. In this respect, I/we understand and accept that the excess amount under the policy shall be borne by me/us.
8. If for whatever reason, my/our insurers reject my/our claim (or indemnity for the repair costs and/or other losses recoverable under the policy or offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill, survey fee and other expenses reasonably incurred on my/our behalf or to pay you the difference in amount as the case may be.
9. I/We further understand that I/we may receive communications from the third party's insurers including but not limited to statements to be signed by me/us confirming that all items being claimed were caused by the accident or letter of offer/proposal at settlement enclosing discharge voucher. I/We undertake that we will not communicate with the third party's insurers or sign any documents whatsoever or do any act which will jeopardise my/our claim; but rather I/we will direct all communications and forward all documents received by me/us to you or to our solicitors.

Dated this 20 day of 07 2010



Signature / Company Stamp

Nric: S1795265Z