

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 13 August 2020 9:22 AM
To: Lydia Tiong
Cc: Admin A; Enjo Ho; Kenneth Tan
Subject: RE: **SPAM** RE: ACCIDENT INVOLVING GBG 4215K AND SMG 8251Z ON 16/07/2020 ALONG/ AT HOUGANG ST 22

Our Ref: CC4/AIG20007576/Kda3

BKW RENT A CAR PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 4215K & SMG 8251Z ALONG/AT HOUGANG STREET 22 ON 16/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMG 8251Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lydia Tiong [mailto:lydia.tiong@bkw.sg]

Sent: Tuesday, 11 August 2020 11:08 AM

To: Jia Le (LKK Auto)

Cc: Admin A; Enjo Ho; Kenneth Tan

Subject: RE: **SPAM** RE: ACCIDENT INVOLVING GBG 4215K AND SMG 8251Z ON 16/07/2020 ALONG/ AT HOUGANG AVE 1 AT HOUGANG AVE 1

Dear Carlor,

Report have be lodged , kindly proceed for the insurance claim.

Have a nice day.

Thanks & Regards
Lydia Tiong (Ms)
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208
Tel: 6738 7777
Fax: 6738 6666

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From: Lydia Tiong
Sent: Thursday, 6 August 2020 11:09 am
To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Enjo Ho <enjo.ho@bkw.sg>; Kenneth Tan <kenneth.tan@bkw.sg>
Subject: RE: ****SPAM**** RE: ACCIDENT INVOLVING GBG 4215K AND SMG 8251Z ON 16/07/2020 ALONG/ AT HOUGANG AVE 1 AT HOUGANG AVE 1

Dear Carlor,

Noted and thanks on your assistance.

We will check and revert asap.

Have a nice day.

Thanks & Regards
Lydia Tiong (Ms)
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208
Tel: 6738 7777
Fax: 6738 6666

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 6 August 2020 11:02 am
To: Lydia Tiong <lydia.tiong@bkw.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ****SPAM**** RE: ACCIDENT INVOLVING GBG 4215K AND SMG 8251Z ON 16/07/2020 ALONG/ AT HOUGANG AVE 1 AT HOUGANG AVE 1

Dear Lydia,

We refer to our conversation earlier.

We understand that you would like to settle privately with third party. However, we are not able to advise the actual repair cost due to third party haven't done the repair. Furthermore, we have checked with our surveyor and advise that the repair cost is roughly \$25K - \$30K based on the damage and the model of third party vehicle. Therefore, we suggest you to let insurance to handle the claim due to the cost is very high.

Please let us know if you insisted to do the private settlement.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 28 July 2020 12:10 PM

To: lydia.tiong@bkw.sg

Cc: Jia Le (LKK Auto); Admin A

Subject: ACCIDENT INVOLVING GBG 4215K AND SMG 8251Z ON 16/07/2020 ALONG/ AT HOUGANG AVE 1

LKK REF: CC6/AIG19006593/Uba3

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG 4215K AND SMG 8251Z ON 16/07/2020 ALONG/ AT HOUGANG AVE 1

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted